

Generali Hong Kong Individual Life Insurance

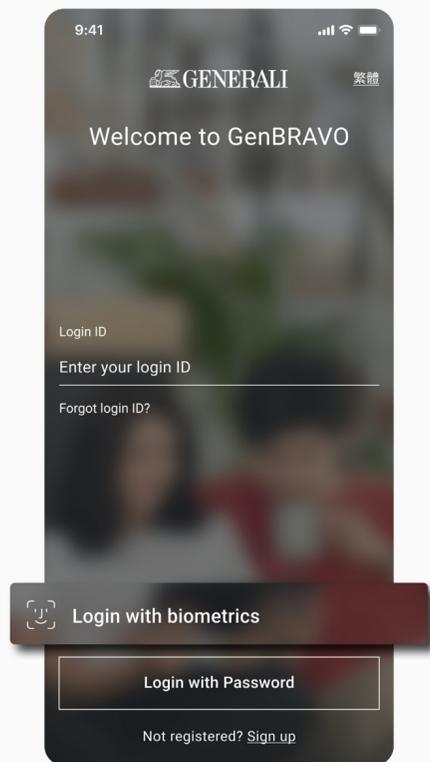
GenBRAVO

User Guide

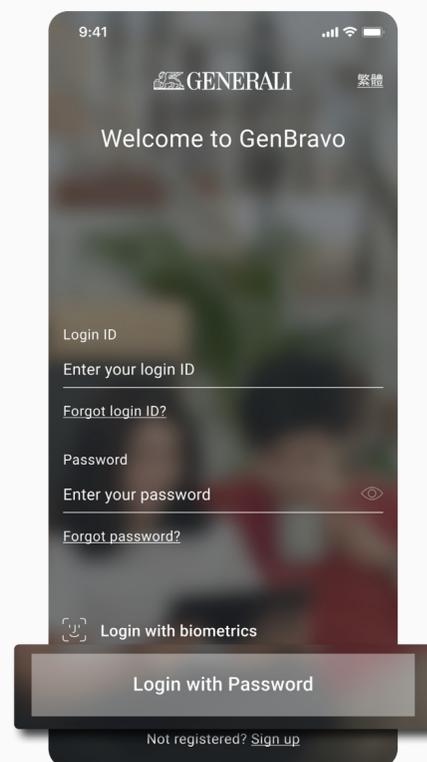
(App version)



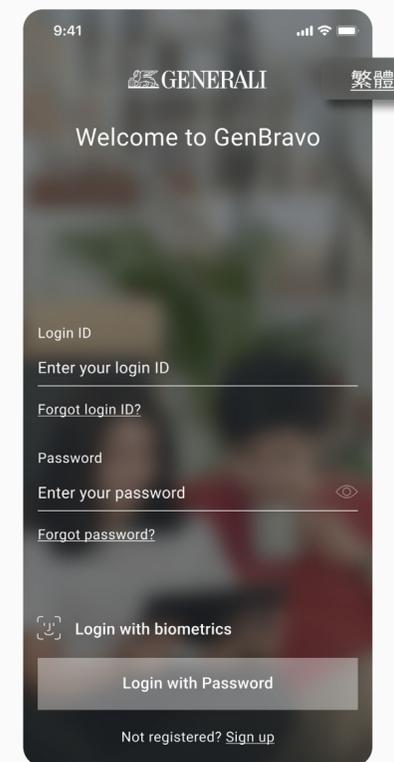
01 You can login to GenBRAVO with your login ID or biometrics, if you have set up during registration.



02 You can also log in with password by selecting 'Login with Password'.



03 You can select your preferred language for the app by tapping the language option at the top right corner of the screen.

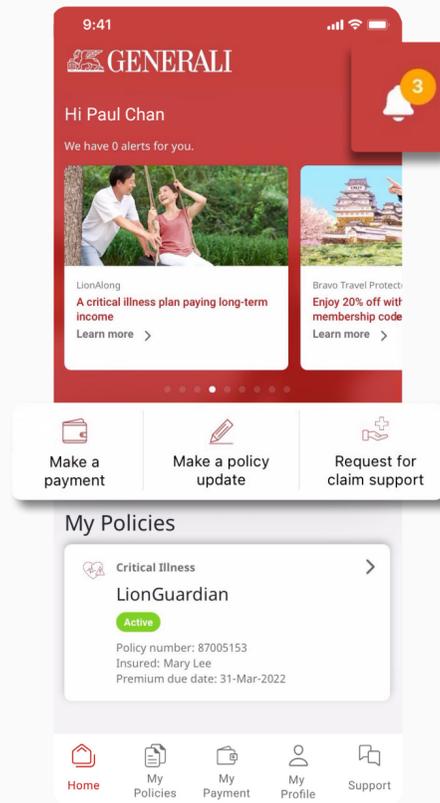


Start on Homepage (For Life Insurance)

01 On the Life Insurance homepage you will find quick links to manage your policies.

- Make a payment
- Make a policy update
- Report a claim

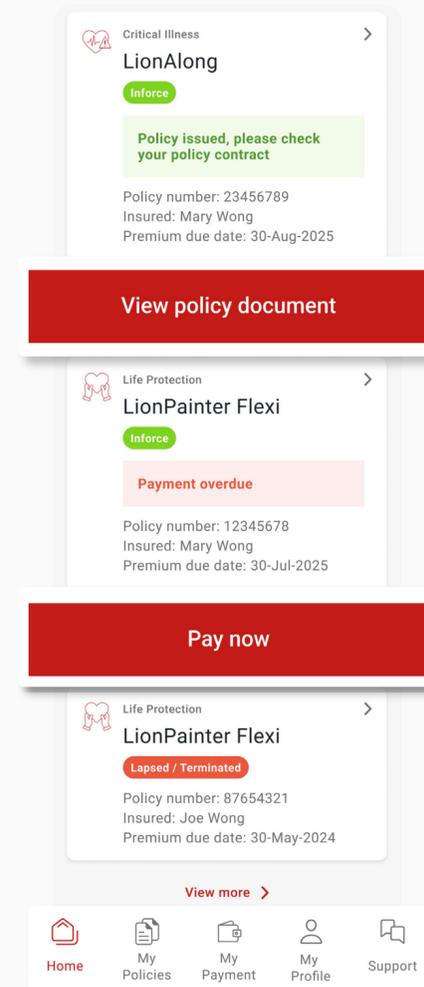
You can access your inbox messages by tapping the bell icon at the top right corner.



02 You can find the My Policies section to access your policy details. There are alert buttons under the policies as reminders for viewing policy document or making payment.

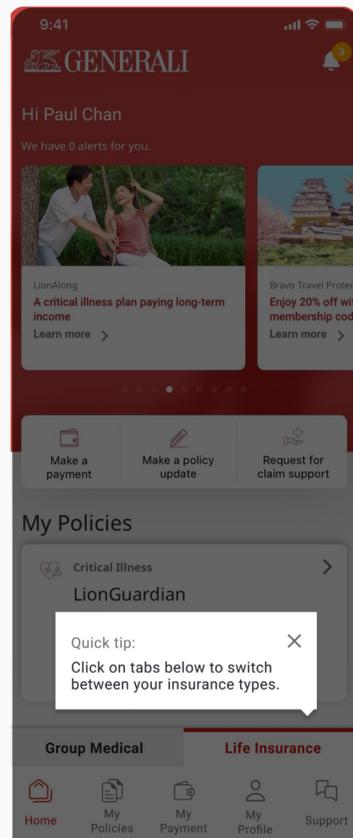
At the bottom navigation you can find links to different sections to manage your policies.

- My Policies
- My Payment
- My Profile
- Support

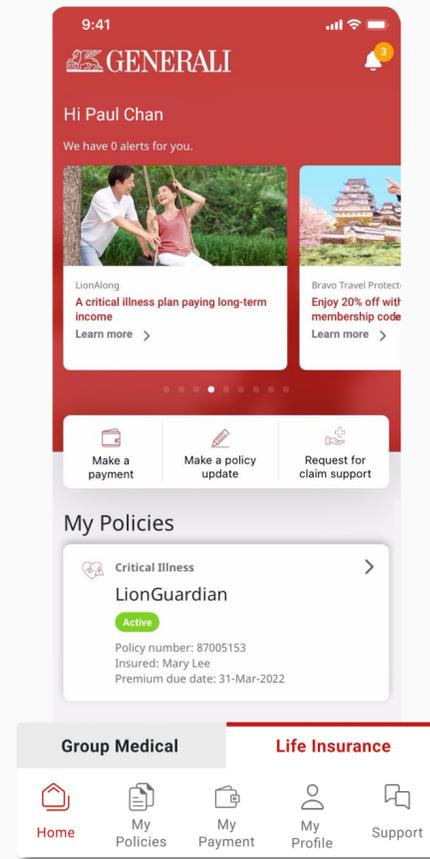


Start on Homepage (For Life and Group Medical)

01 After logged in you can access Life Insurance homepage from the tabs at the bottom navigation bar.



02 At the bottom navigation of the Life Insurance homepage, you can tap on 'Group Medical' to switch to the Group Medical homepage.



This user guide is issued by Generali Life (Hong Kong) Limited &
Assicurazioni Generali S.p.A. - Hong Kong Branch

Contact Us

21/F, 1111 King's Road, Taikoo Shing, Hong Kong

T +852 3187 6187

E indlife@generali.com.hk

