

Generali Hong Kong Individual Life Insurance

GenBRAVO

User Guide

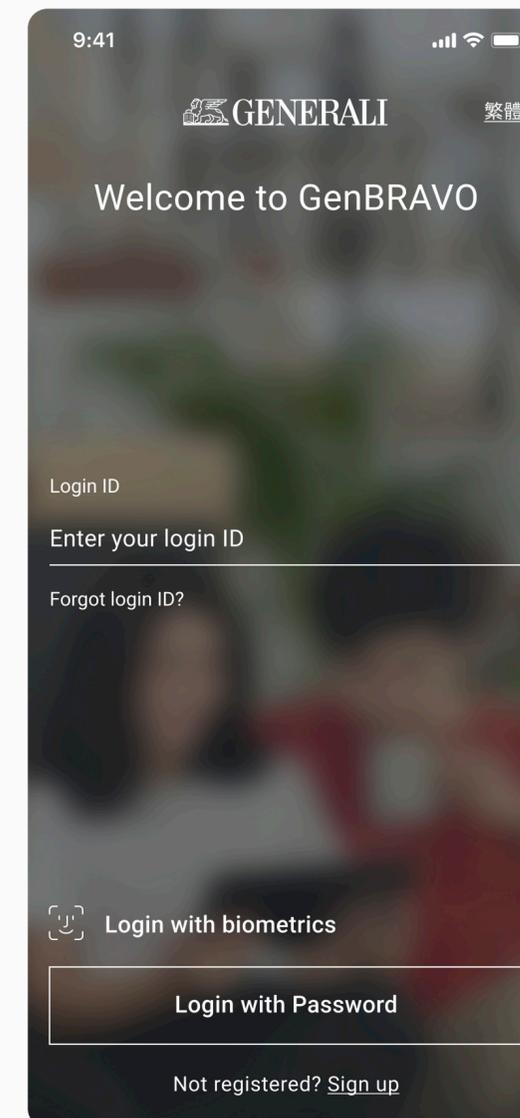
(App version)



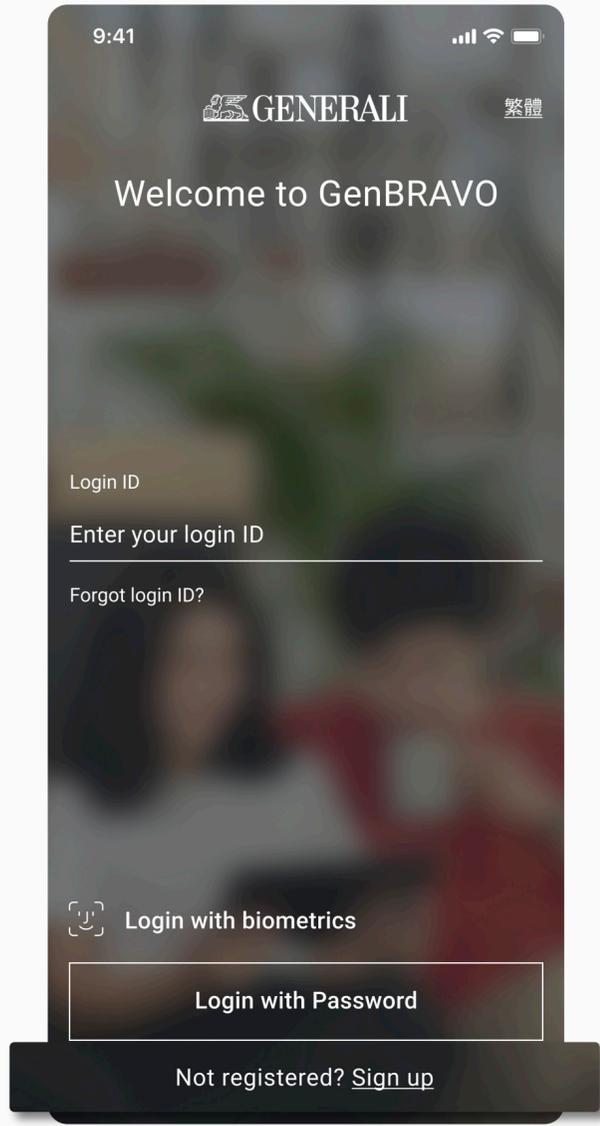
01 Download GenBRAVO on App Store / Google Play.

02 Follow the on-screen instructions to start the registration process.

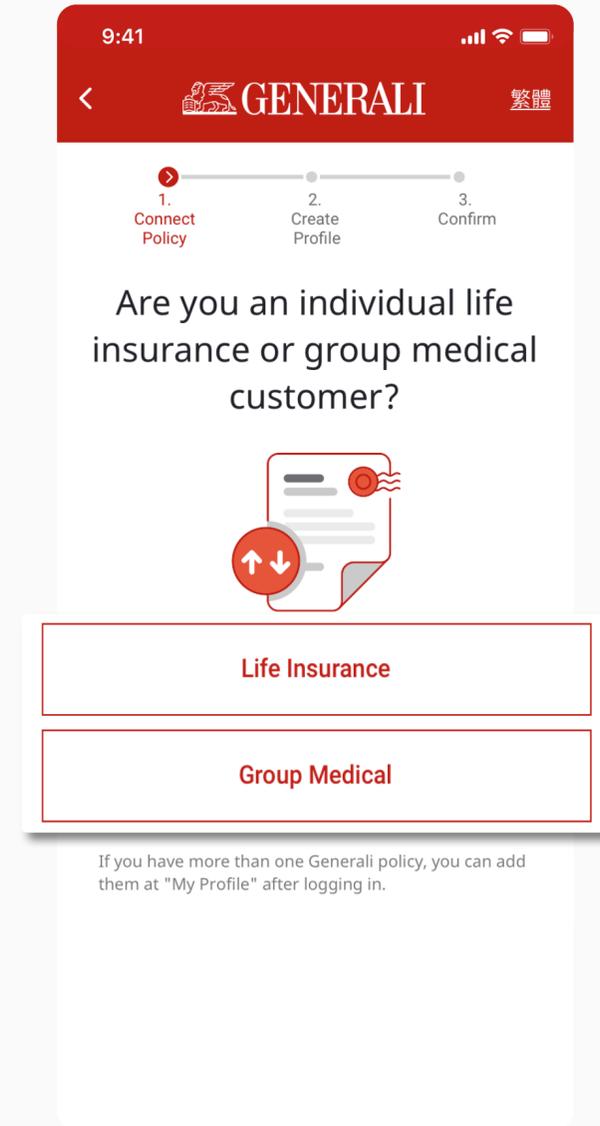
Supporting mobile OS iOS version 16.0 or above, Android OS version 13.0 or above.



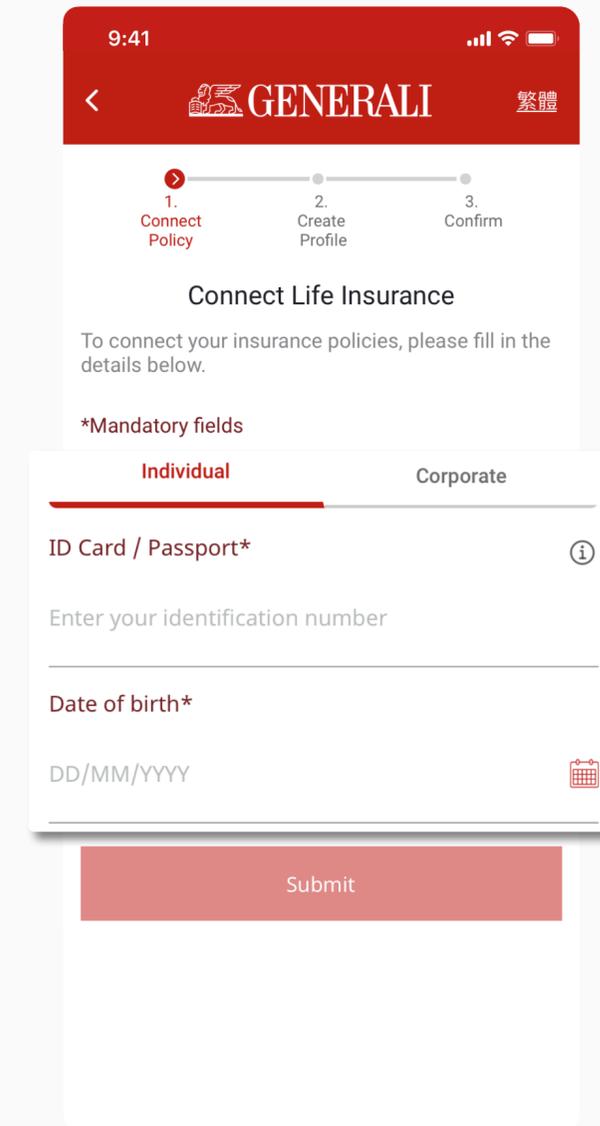
01 Tap on Sign up.



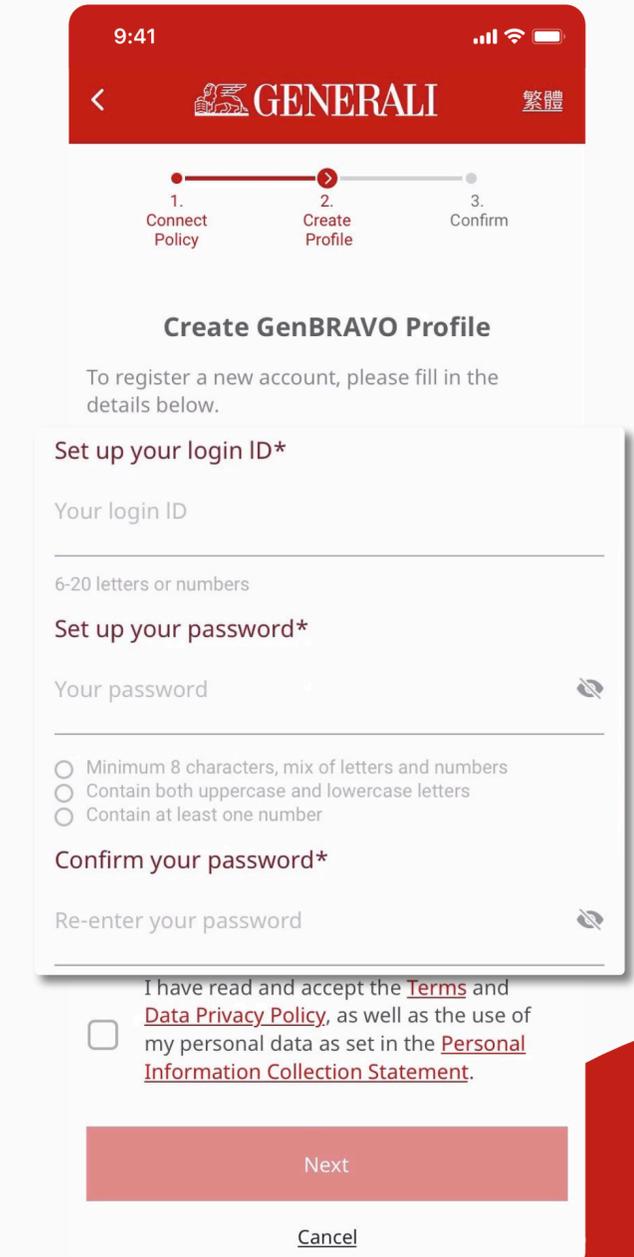
02 Select Life Insurance to connect your individual life policy.



03 Enter your personal information and Submit.

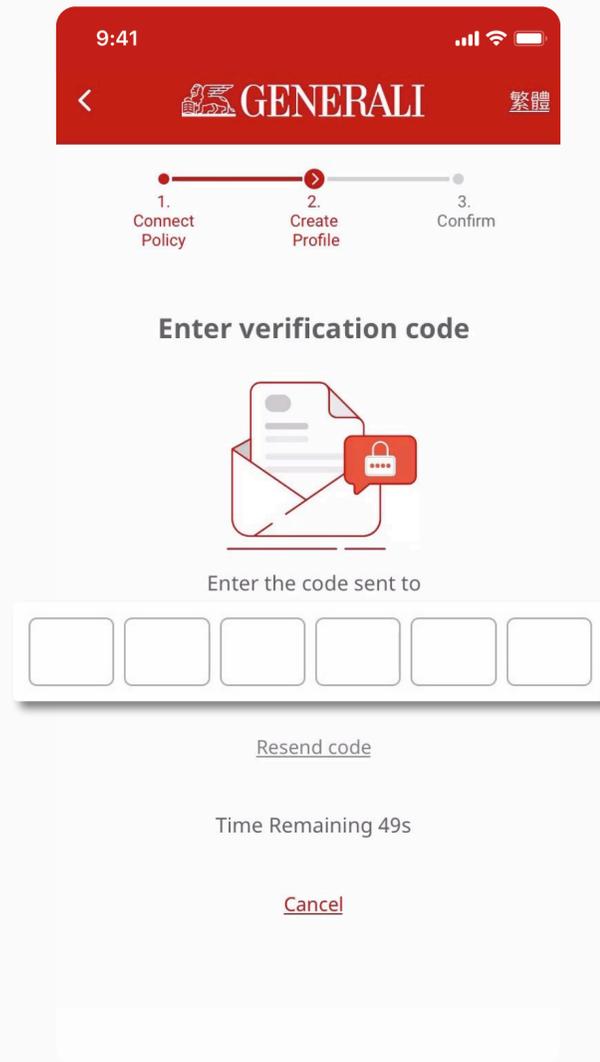


04 Create your GenBRAVO login ID and password.

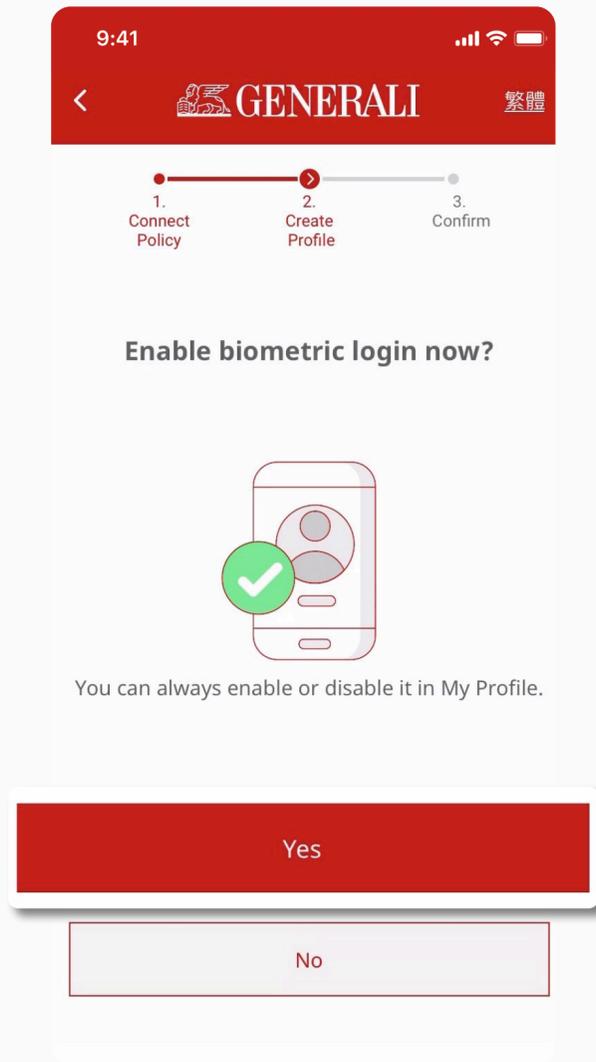


Set Up Your Account (For New Individual Users)

05 Enter the verification code sent to your registered email or mobile number.

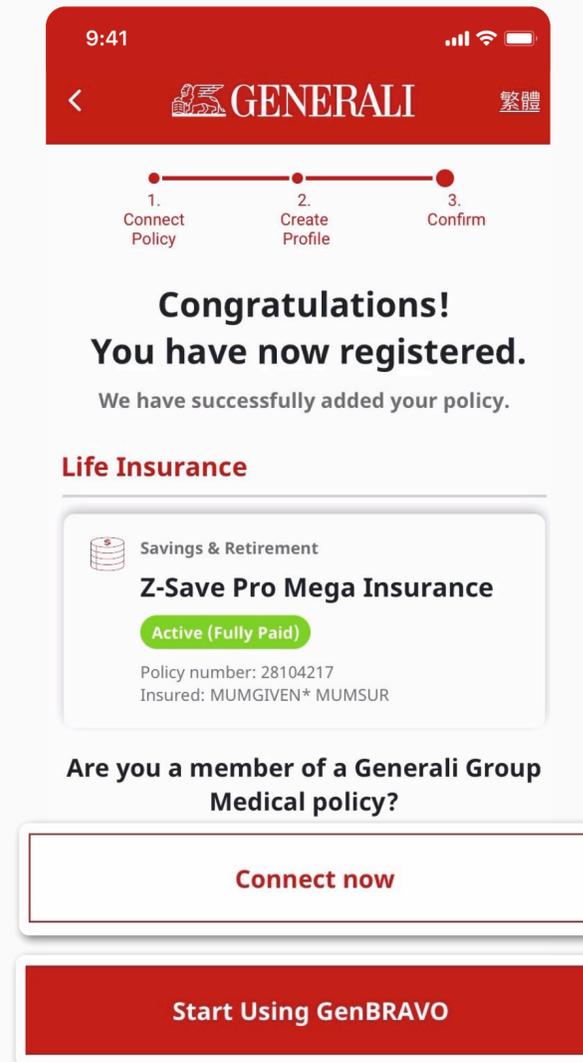


06 Enable biometric for easy login.

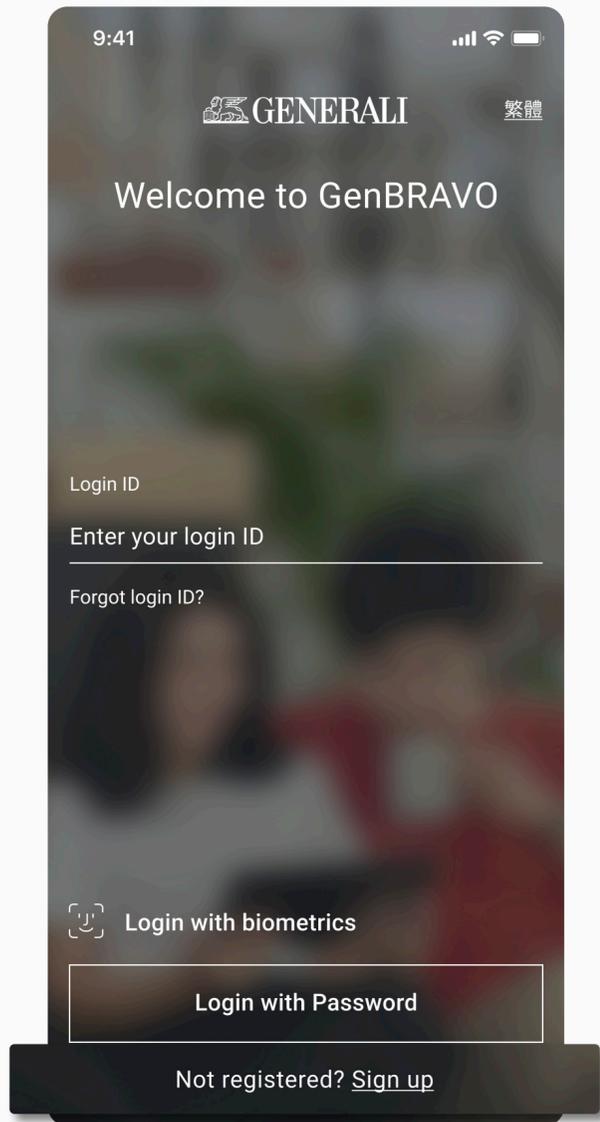


07 Registration complete.

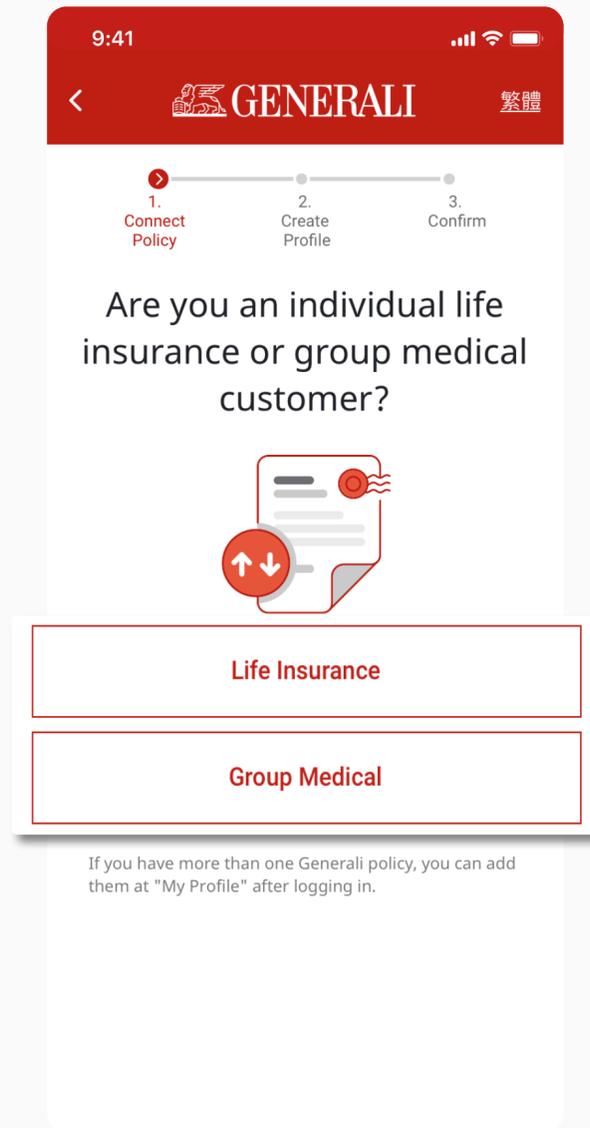
Tap 'Connect Now' if you have Generali Group Medical policy. Alternatively tap 'Start Using GenBRAVO'.



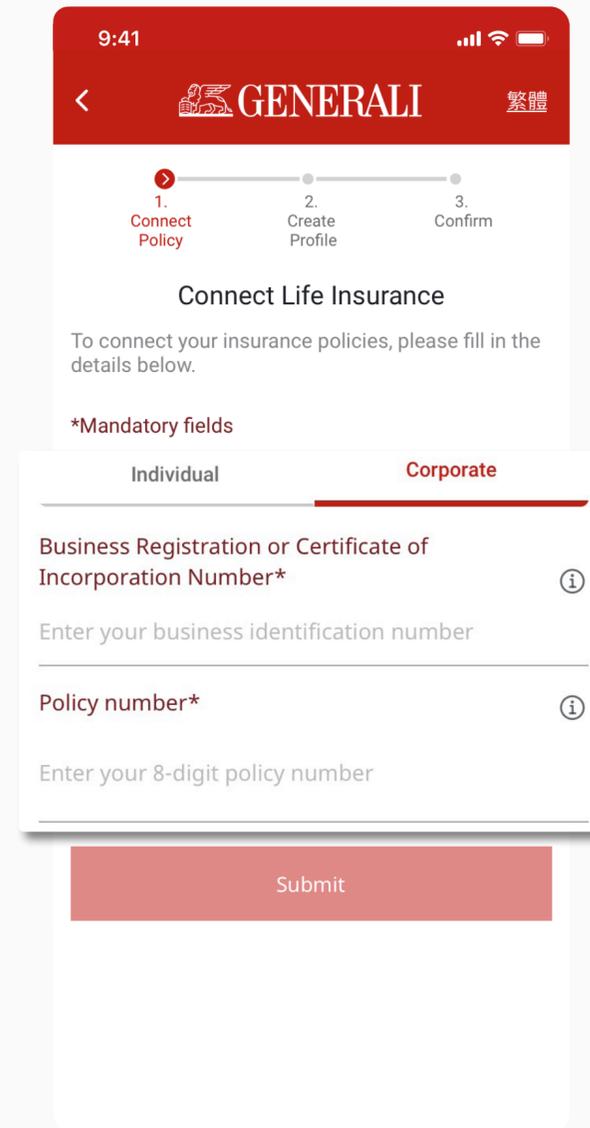
01 Tap on Sign up.



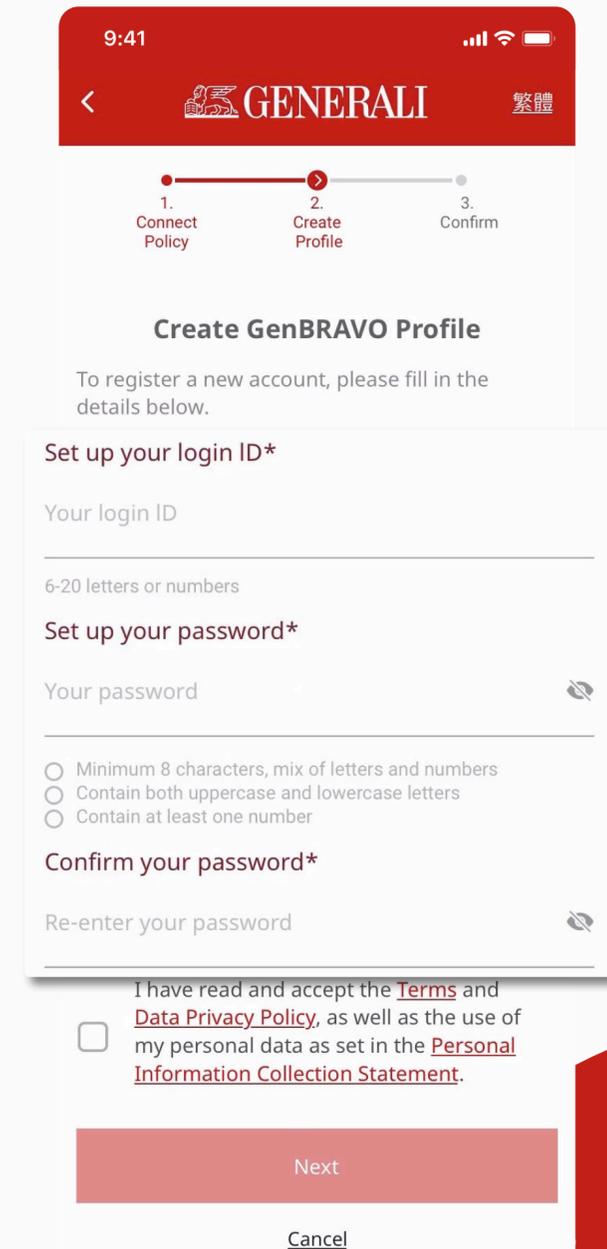
02 Select Life Insurance to connect your life policy.



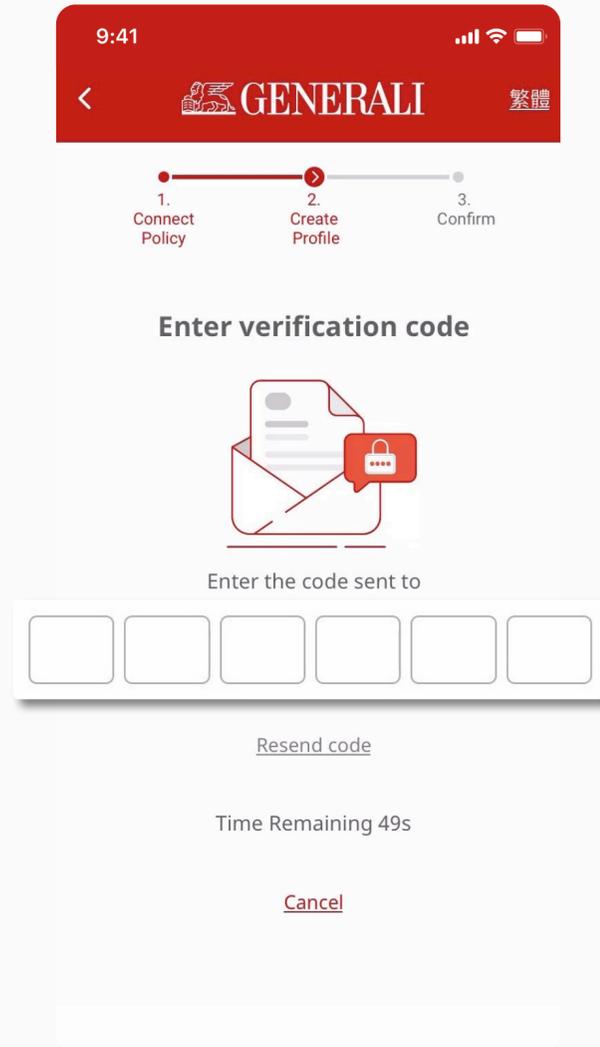
03 Enter your business registration or certificate of incorporation number, and policy number, then tap Submit.



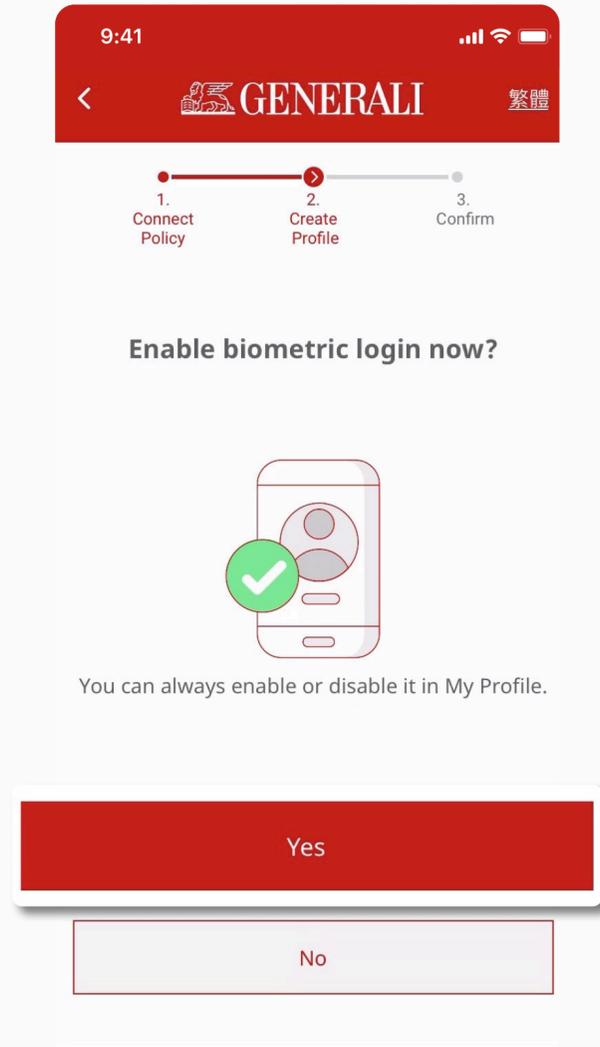
04 Create your GenBRAVO login ID and password.



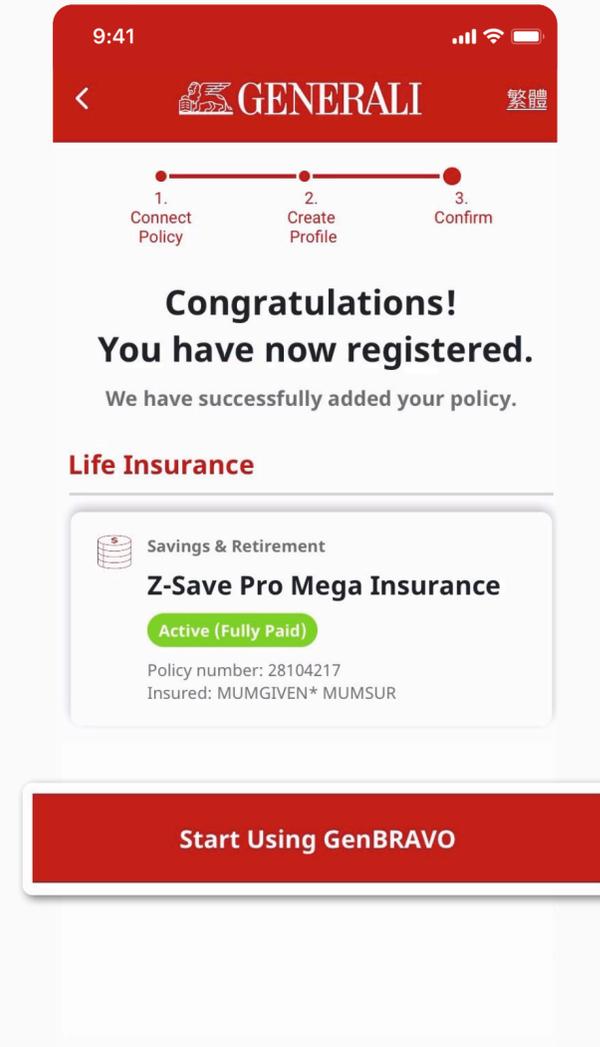
05 Enter the verification code sent to your registered email.



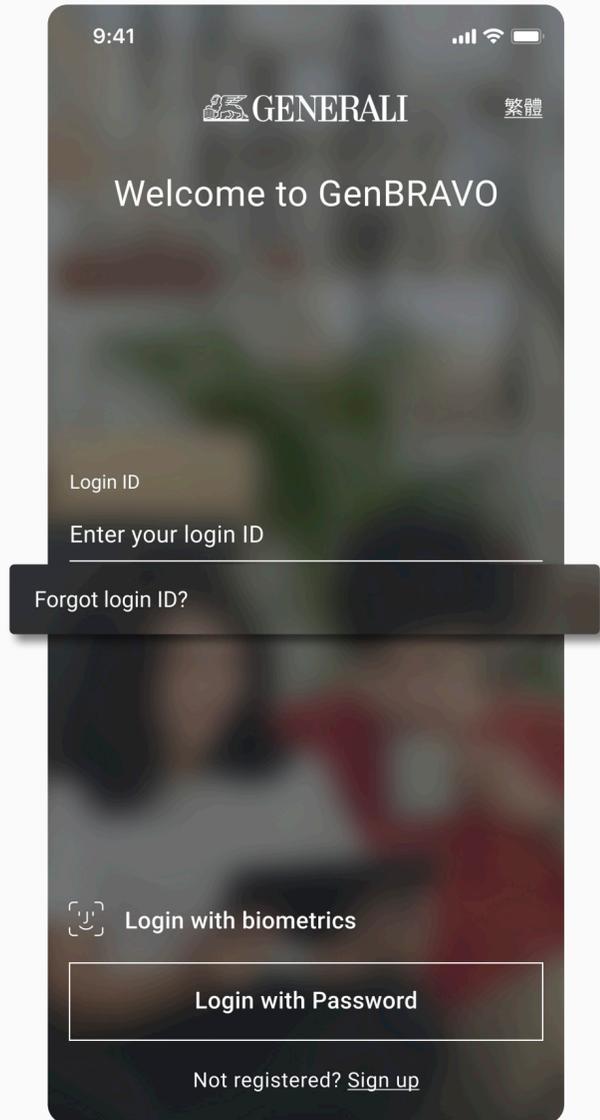
06 Enable biometric for easy login.



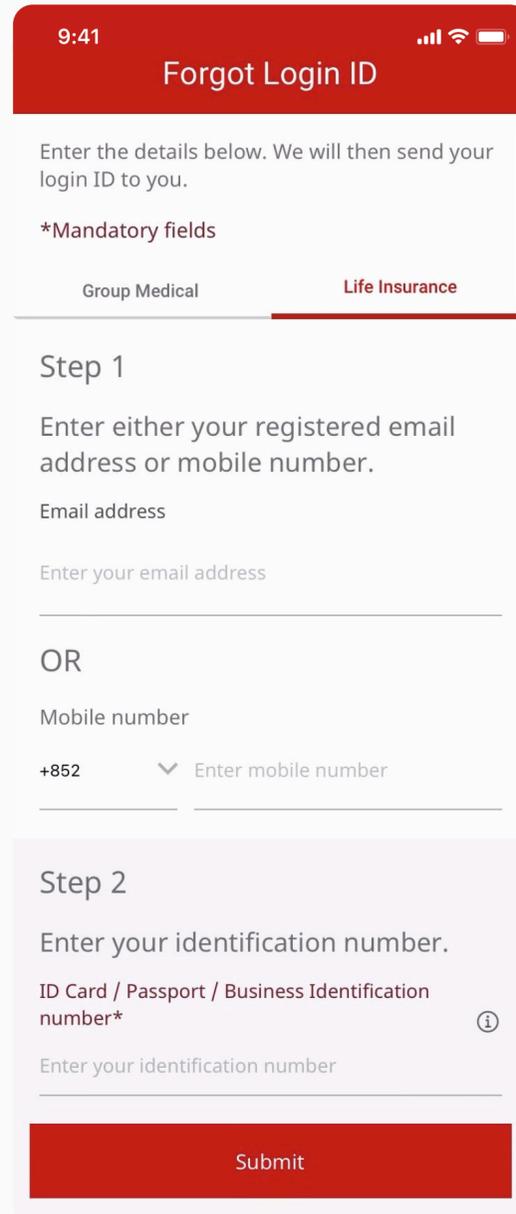
07 Registration complete.
Tap 'Start Using GenBRAVO'.



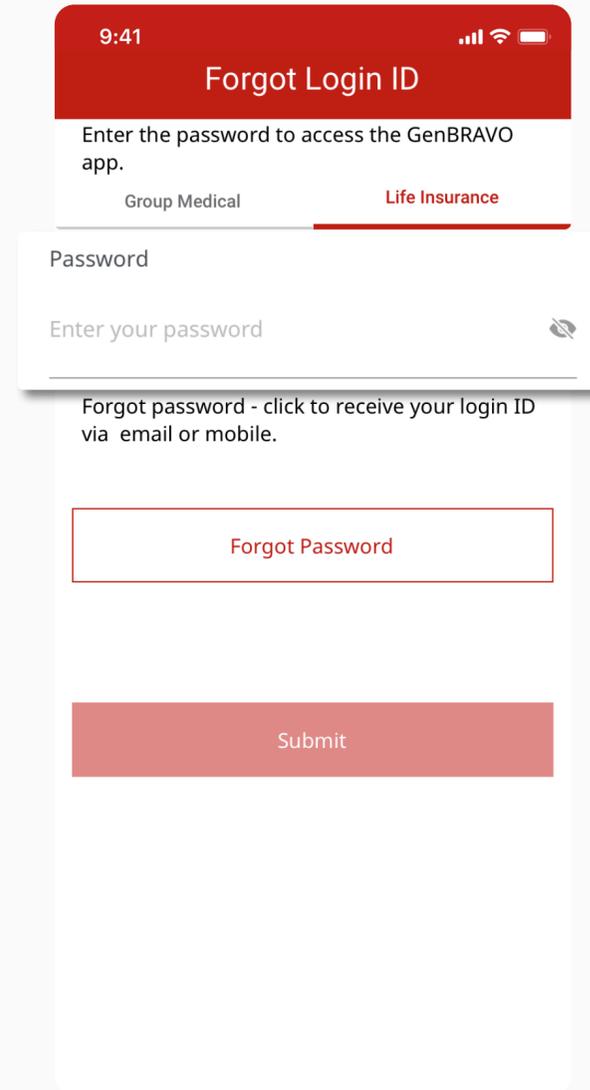
01 Tap 'Forgot login ID' to retrieve your login ID.



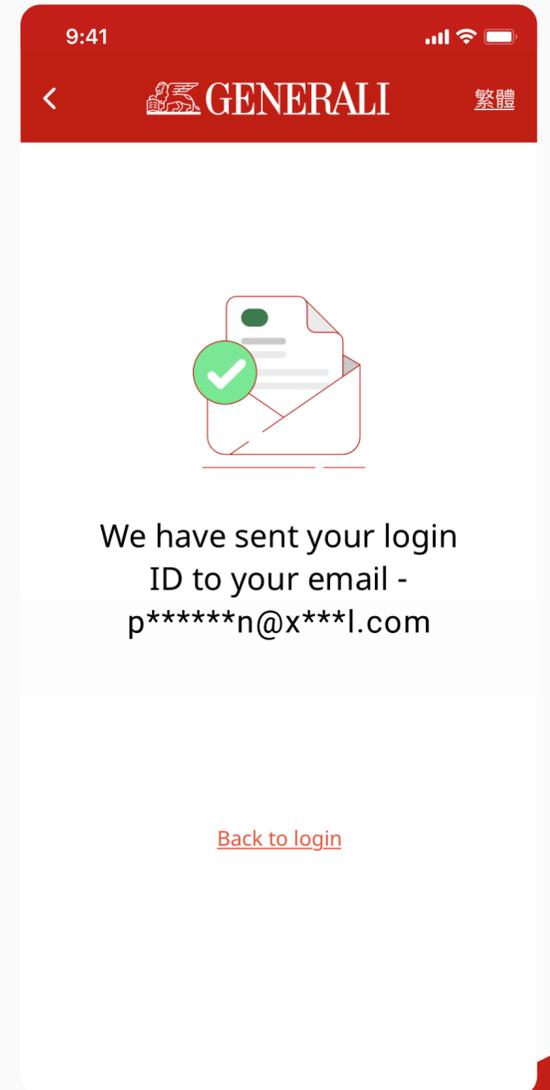
02 Enter your details and tap 'Submit' to proceed.



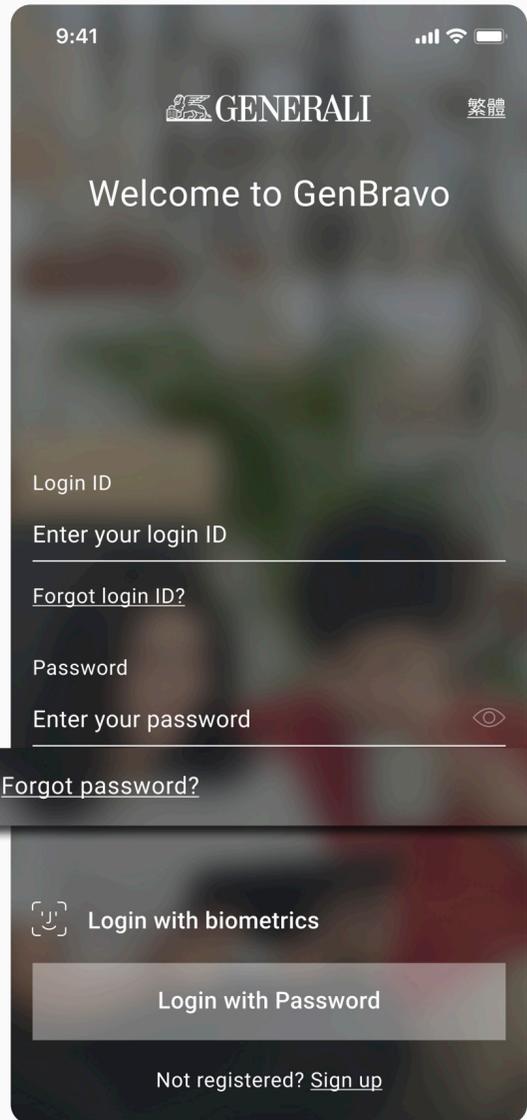
03 Enter your password to proceed. If you cannot remember your password, tap 'Forgot Password' to continue.



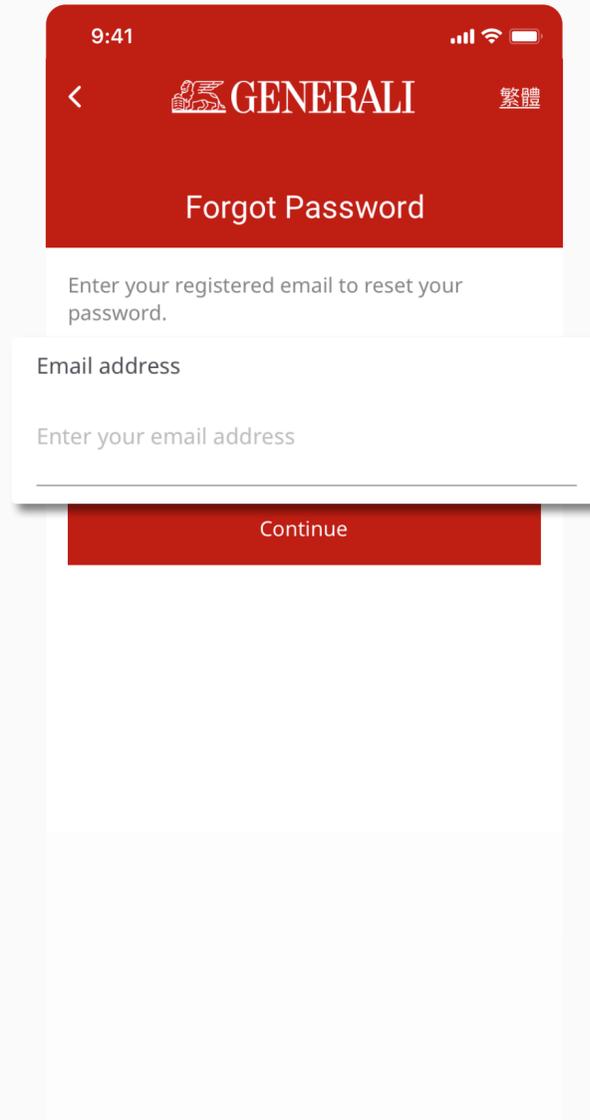
04 A notification of your login ID will be sent to your registered email or mobile number.



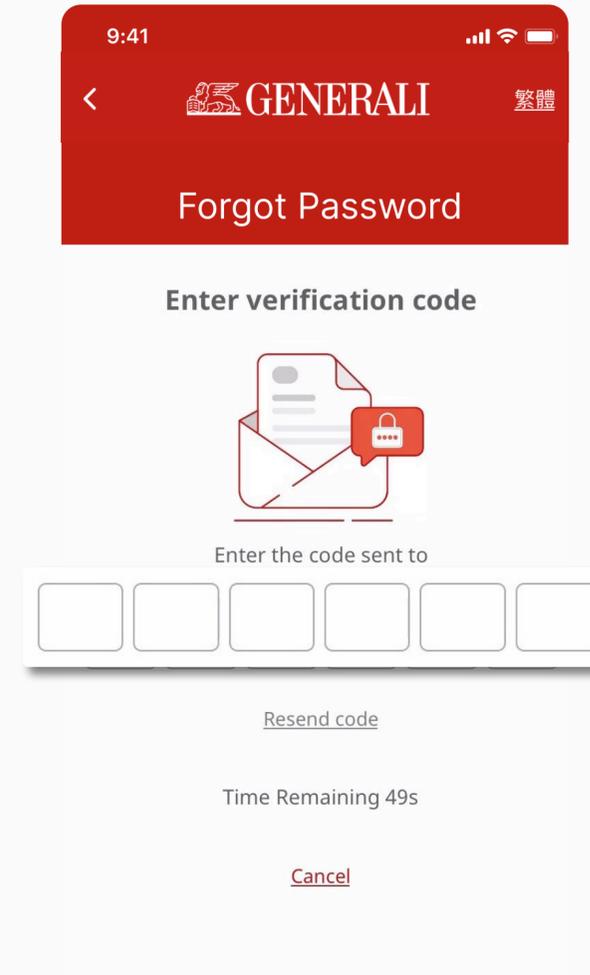
01 Tap 'Forgot password' to reset your password.



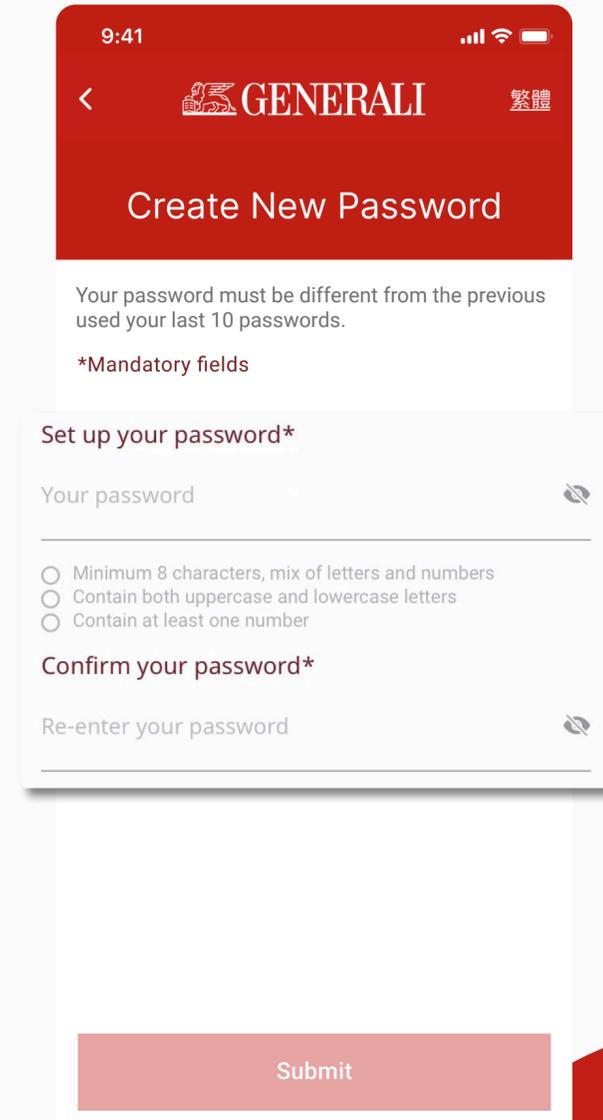
02 Enter your registered email or mobile number and tap 'Submit' to proceed.



03 Enter the verification code sent to your registered email or mobile number.



04 Enter your new password twice and tap 'Submit' to reset.



This user guide is issued by Generali Life (Hong Kong) Limited &
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