Generali Hong Kong Individual Life Insurance Generali Hong Kong Individual Life Insurance User Guide (App version)



Download GenBRAVO app

Download GenBRAVO on App 01 Store / Google Play.



GenBRAVO User Guide

02 Follow the on-screen instructions to start the registration process.

> Supporting mobile OS iOS version 16.0 or above, Android OS version 13.0 or above.









GenBRAVO User Guide

Enter your personal information 03 and Submit.

Create your GenBRAVO login ID 04 and password.





Create GenBRAVO Profil

To register a new account, please fill in th details below.

Set	up	your	login	ID*

Your login ID

6-20 letters or numbers

Set up your password*

Your password

С	Minimum 8 characters, mix of letters and num
õ	Contain both uppercase and lowercase letters
5	Contain at least one number

Confirm your password*

Re-enter your password

I have read and accept the <u>Terms</u> and Data Privacy Policy, as well as the use of \cup my personal data as set in the <u>Personal</u> Information Collection Statement.

Cancel



l 🗢 🗩	
<u>繁體</u>	
3. nfirm	
е	
he	
	2
bers	
	8



Set Up Your Account (For New Individual Users)

Enter the verification code sent 05 to your registered email or mobile number.



Cancel

Enable biometric for 06 easy login.



Enable biometric login now?



You can always enable or disable it in My Profile.



GenBRAVO User Guide

Registration complete. 07

Tap 'Connect Now' if you have Generali Group Medical policy. Alternatively tap 'Start Using GenBRAVO'.











GenBRAVO User Guide

Enter your business registration 03 or certificate of incorporation number, and policy number, then tap Submit.

	9:41	.ıl 🗢 🗖	
	<	<u>繁體</u>	
	1. 2. Connect Create Policy Profile	3. Confirm	
	Connect Life Insuranc	e	
	To connect your insurance policies, please fill in the details below.		
	*Mandatory fields		
	0		
	Individual	rporate	
B	Individual Co Business Registration or Certificate of Incorporation Number*	rporate i	
B Ir	Individual Co Business Registration or Certificate of Incorporation Number*	rporate (j)	
B Ir E	Individual Co Business Registration or Certificate of Incorporation Number* Enter your business identification nun Policy number*	nber i	
B Ir P	Individual Co Business Registration or Certificate of Incorporation Number* Enter your business identification nun Policy number* Enter your 8-digit policy number	nber i	

Create your GenBRAVO login ID 04 and password.

9:41			
<		GENERA	LI
Cor Pc	1. nect licy	2. Create Profile	3 Con

Create GenBRAVO Profil

To register a new account, please fill in th details below.

Set ι	up your login ID*
Your	login ID
6-20 I	etters or numbers
Set ι	up your password*
Your	password
	inimum 8 characters, mix of letters and nun ontain both uppercase and lowercase letters ontain at least one number
Cont	firm your password*
Re-e	nter your password
_	I have read and accept the <u>Terms</u>

my personal data as set in the <u>Personal</u> Information Collection Statement.

Cancel



<u>繁體</u>	
3. hfirm	
e he	
	1
	-
	3
bers	
	S.







Registration **Set Up Your Account (For New Corporate Users)**

Enter the verification code sent 05 to your registered email.

Enable biometric for 06 easy login.



.ıll 🗢 💻 9:41 **SEGENERALI** <u>繁體</u> 3. 2. Confirm Connect Create Policy Profile

Enable biometric login now?



You can always enable or disable it in My Profile.



GenBRAVO User Guide



Tap 'Start Using GenBRAVO'.



Congratulations! You have now registered.

We have successfully added your policy.

Life Insurance



Start Using GenBRAVO









Retrieve Your Login ID

Tap 'Forgot login ID' to retreive 01 your login ID.



02

Enter your details and tap 'Submit' to proceed.



Submit

GenBRAVO User Guide

3	Enter your password to proceed.
	If you cannot remember your
	password, tap 'Forgot Password'
	to continue.

0

9:41	ail 🗢 🗖	
Forgot Login ID		
Enter the password to a app.	access the GenBRAVO	
Group Medical	Life Insurance	
Password		
Enter your password	S.	
Forgot password - click via email or mobile.	to receive your login ID	
Forgot I	Password	
Su	bmit	

A notification of your login ID will 04 be sent to your registered email or mobile number.

9:41	
K	MALI GENERALI
V	/e have sent your login
	ID to your email -
	p******n@x***l.com

<u>Back to login</u>









Reset Your Password

Tap 'Forgot password' to reset 01 your password.



Enter your registered email or 02 mobile number and tap 'Submit' to proceed.



GenBRAVO User Guide







Enter the code sent to



Resend code

Time Remaining 49s

Cancel

Enter your new password twice 04 and tap 'Submit' to reset.









This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

Contact Us

21/F, 1111 King's Road, Taikoo Shing, Hong Kong

+852 3187 6187 E indlife@generali.com.hk



