

Generali Hong Kong Individual Life Insurance

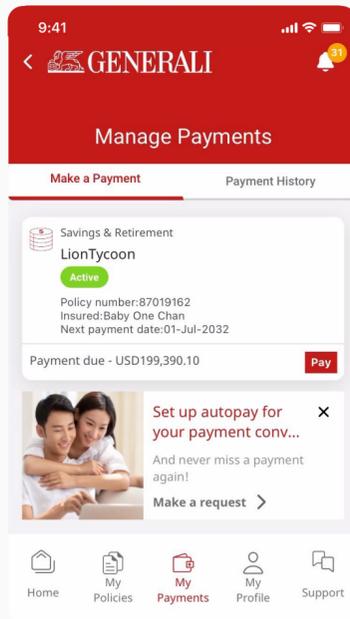
GenBRAVO

User Guide

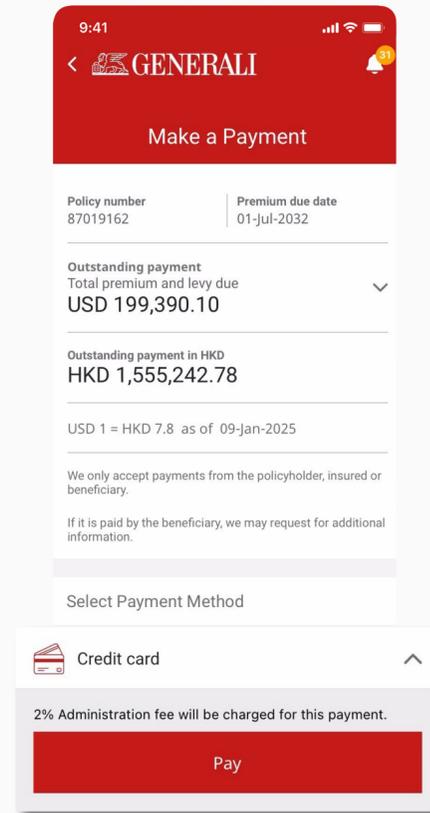
(App version)



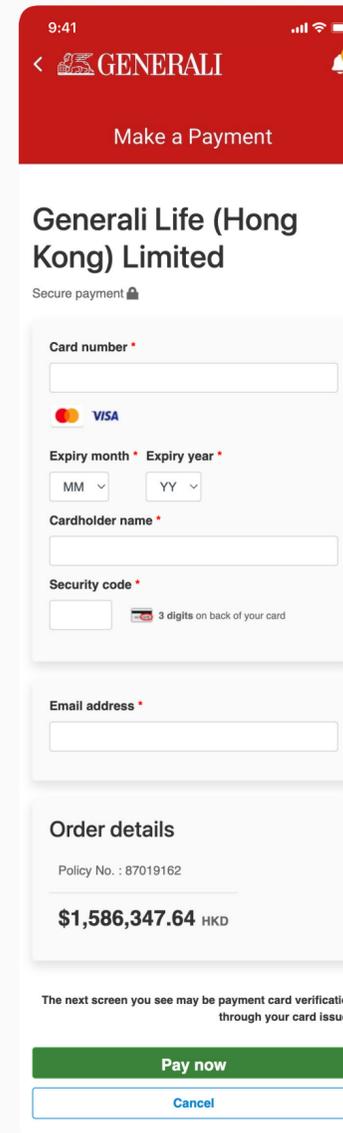
01 Access My Payments page through bottom navigation and you can see policies that are due for premium payments.



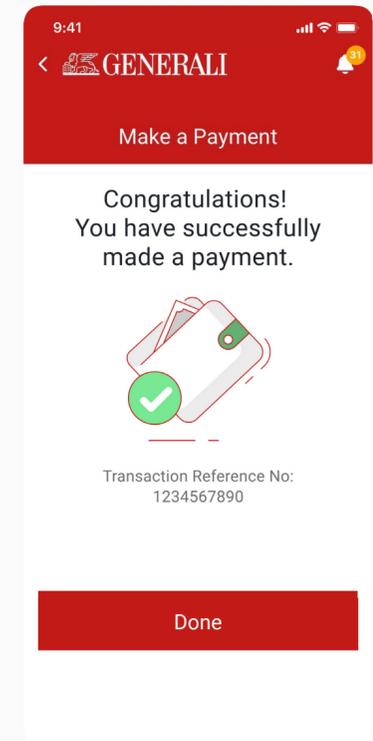
02 Review the payment details and select your payment method to pay your premium.



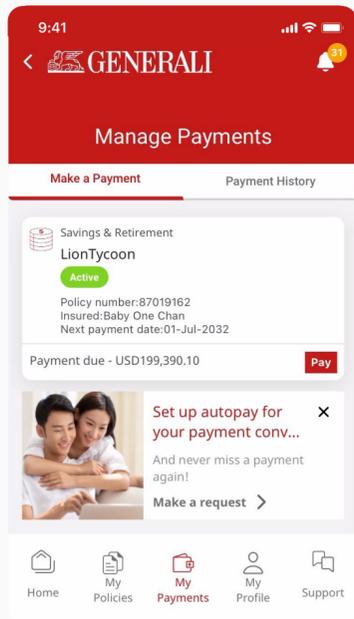
03 You can make the payment by credit card.



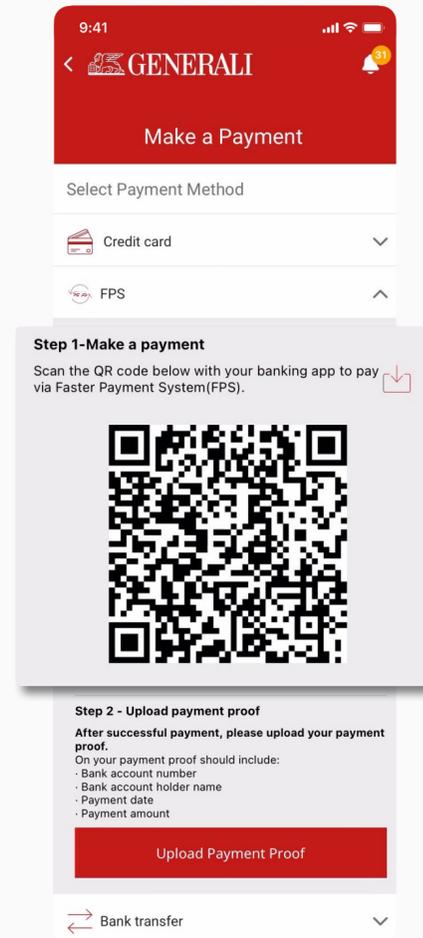
04 Once the payment has been completed, a confirmation message will be displayed.



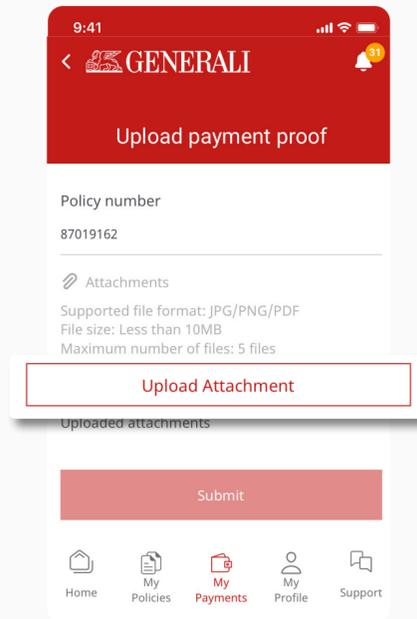
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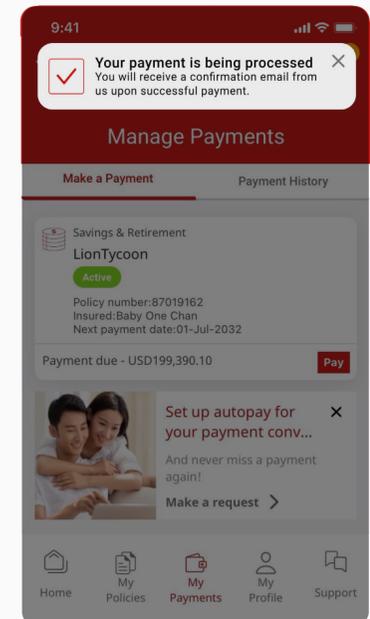
02 For payments via Faster Payment System (FPS), you can scan the QR code to make the payment.



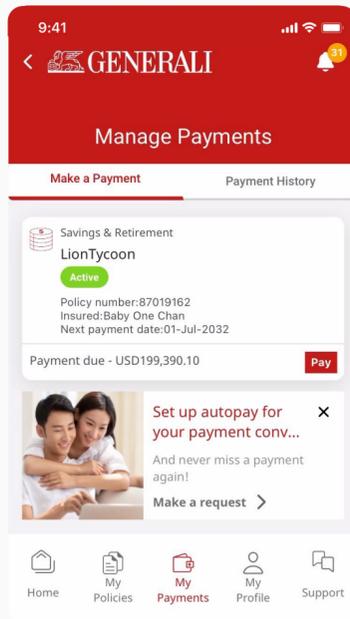
03 For payments over HKD\$400k, you would be required to upload the payment proof.



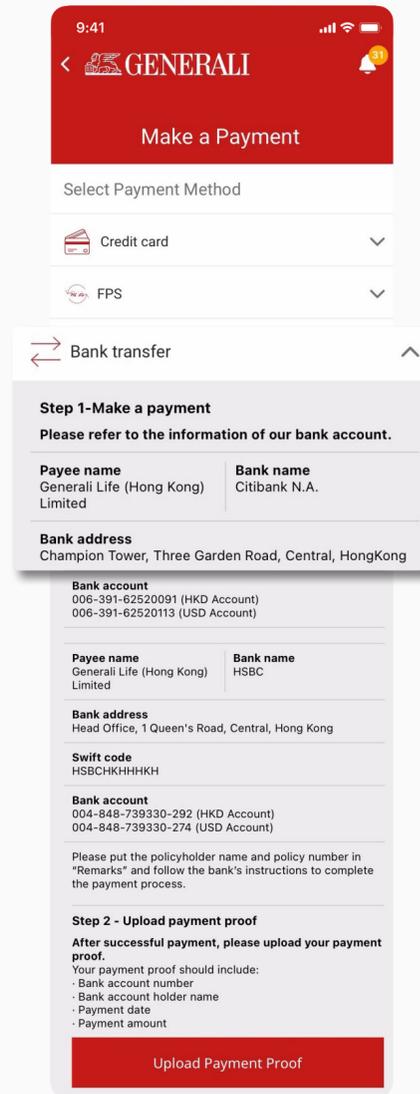
04 Once the payment proof has been uploaded, there will be a notification displayed.



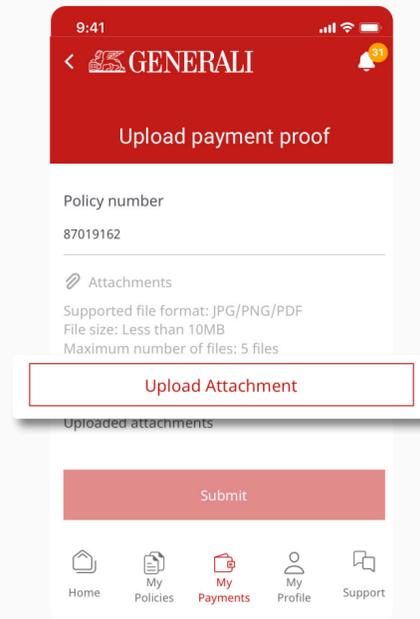
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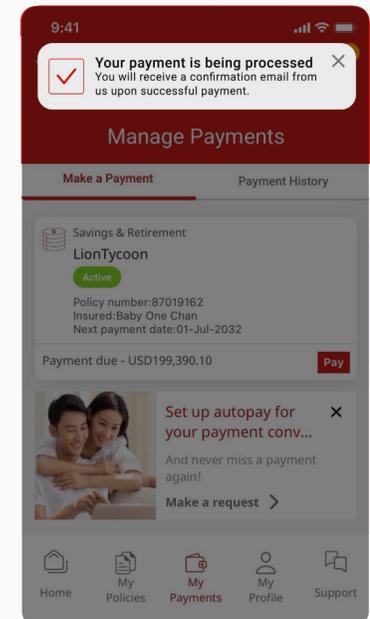
02 For payments via bank transfer, you can find the payee and bank information below.



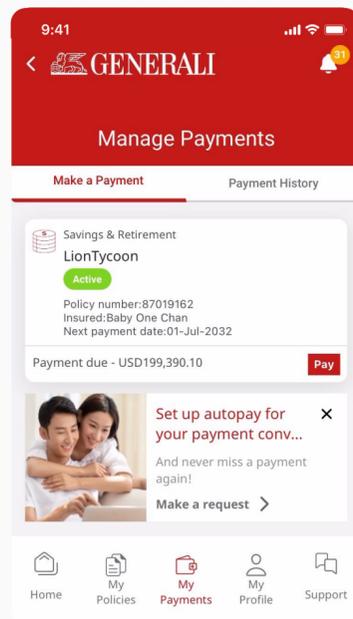
03 For bank transfers, you would be required to upload the payment proof.



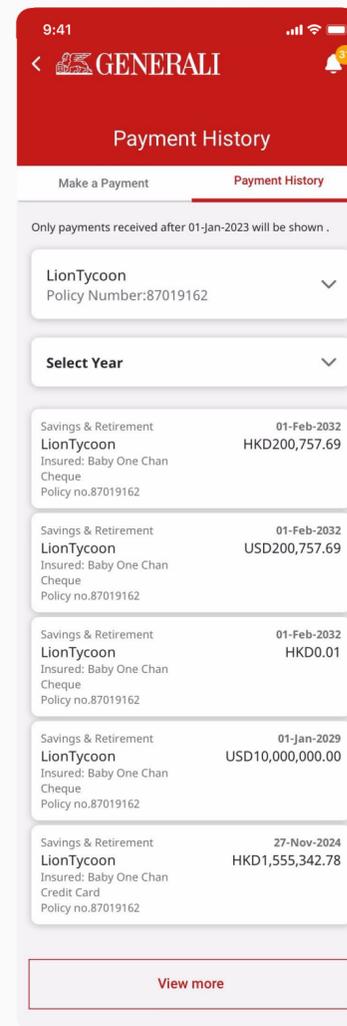
04 Once the payment proof has been uploaded, there will be a notification displayed.



01 On My Payments page, select 'Payment History' from the tabs at the top.



02 Here you can find your payment history, and will be able to filter by policy or year from the dropdowns.



This user guide is issued by Generali Life (Hong Kong) Limited &
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