

Generali Hong Kong Individual Life Insurance

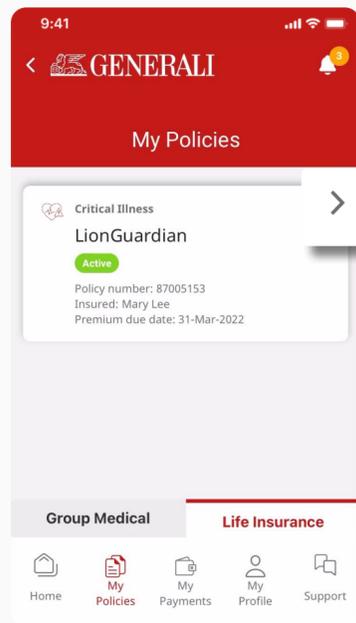
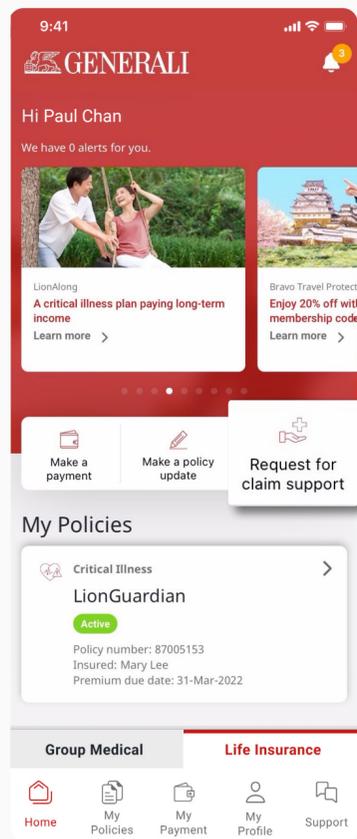
# GenBRAVO

## User Guide

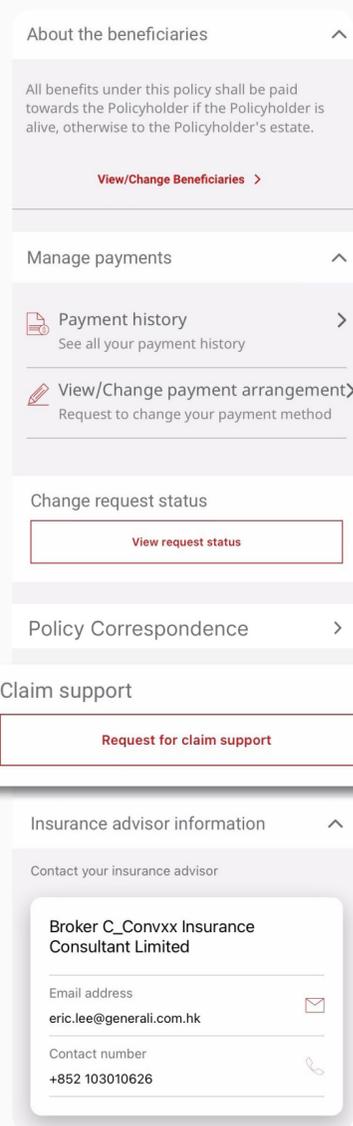
(App version)



**01** You can make a claim from the homepage and select 'Request for claim support', or via 'My Policies' at the bottom navigation, select the policy you would like to make a claim on.



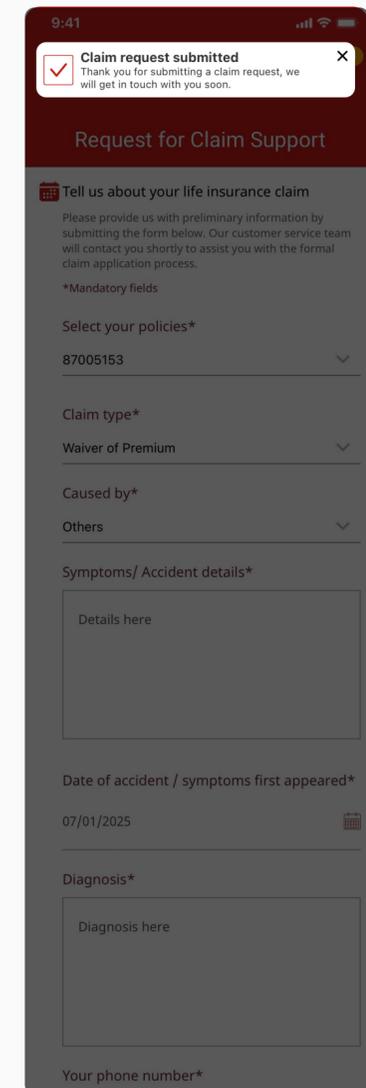
**02** On Policy Details page, under Claims Support section, select 'Request for claim support'.



**03** Complete the claim support form and select 'Submit'.



**04** Once the form has been submitted, there will be a notification displayed.



This user guide is issued by Generali Life (Hong Kong) Limited &  
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