

Generali's Employee Benefits Programme

GenBRAVO

User Guide

(App version)



Retrieve your self-defined ID

Reset your password

Submit claims

Check benefits & coverage

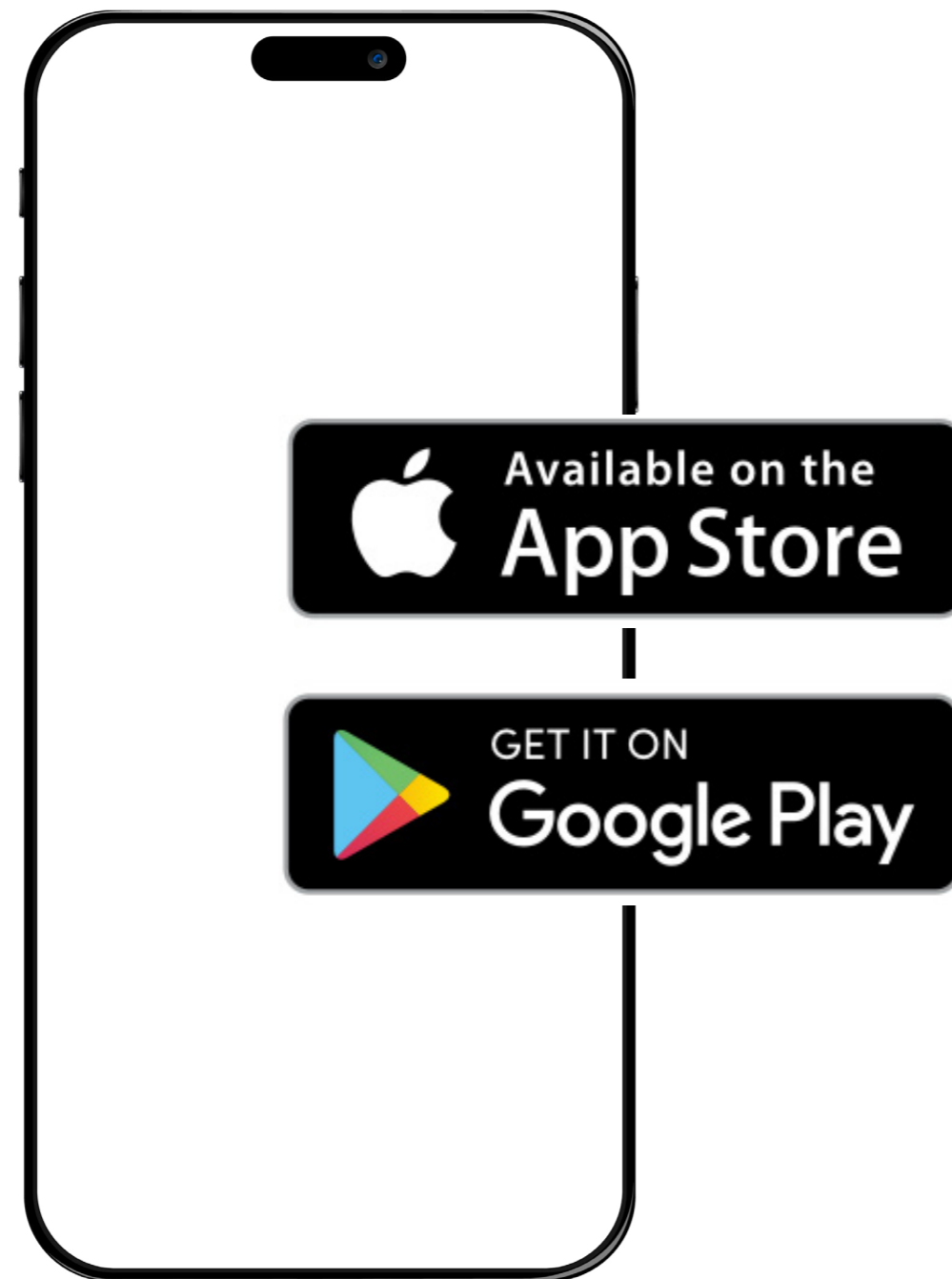
Book an online doctor consultation

Search for a network doctor

View & use medical card

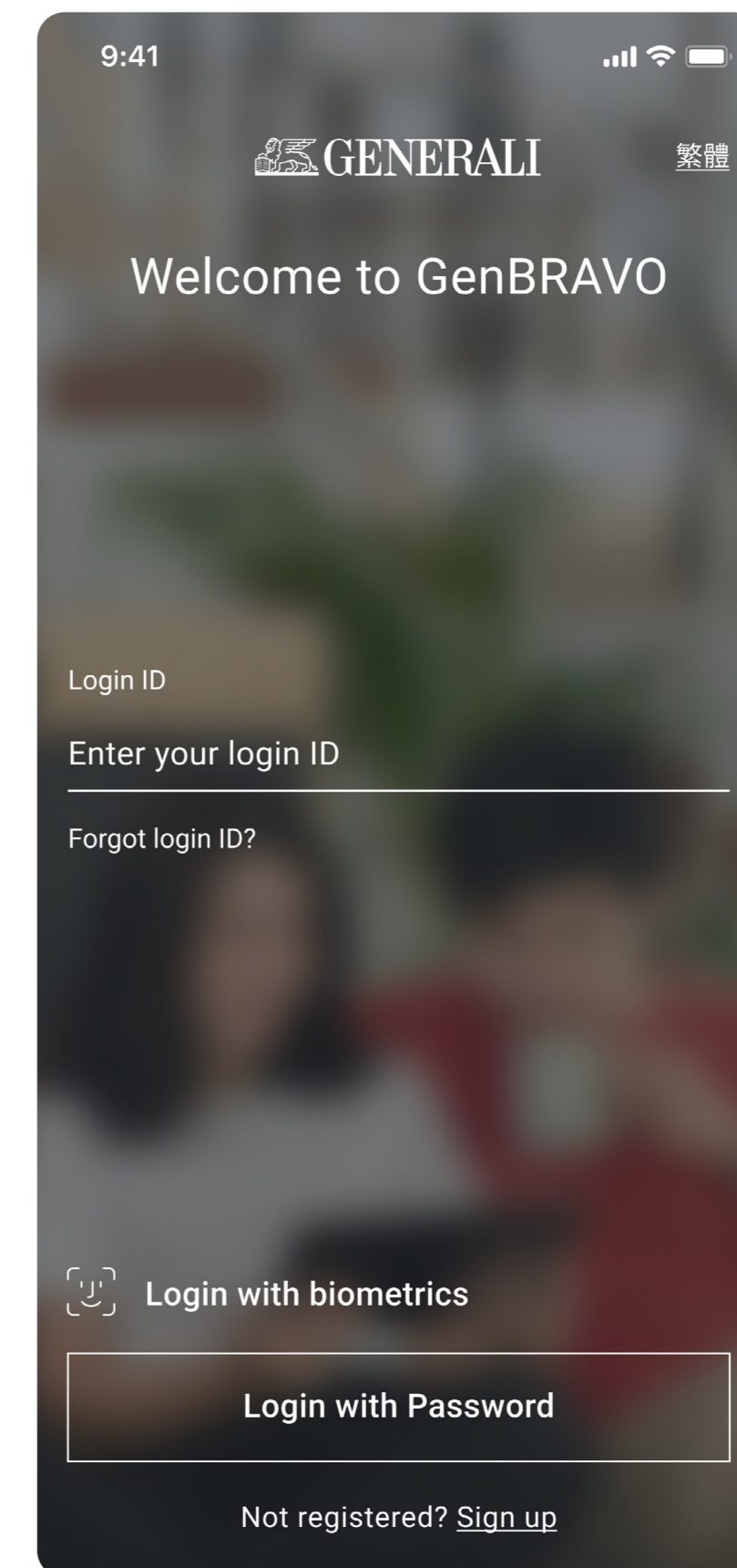
Other

01 Download GenBRAVO on App Store / Google Play.



02 Follow the on-screen instructions to start the registration process.

Supporting mobile OS iOS version 16.0 or above, Android OS version 13.0 or above.



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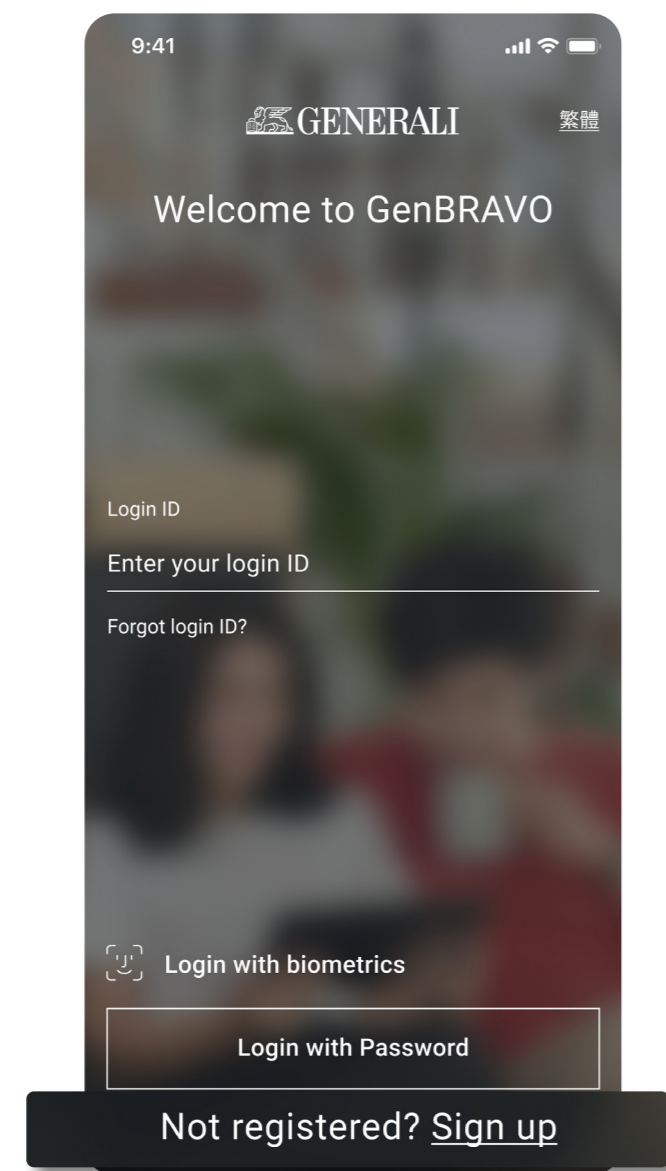
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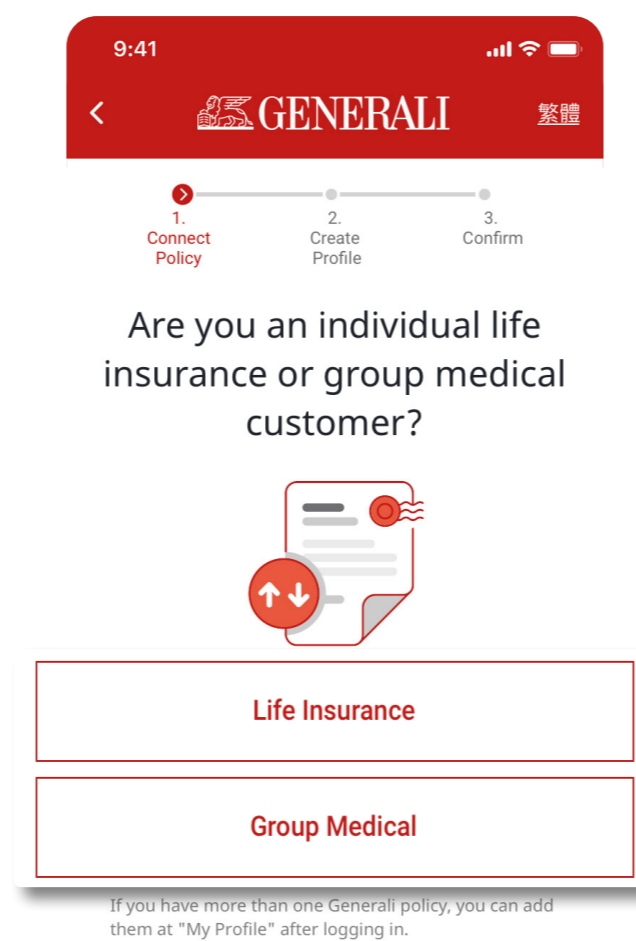
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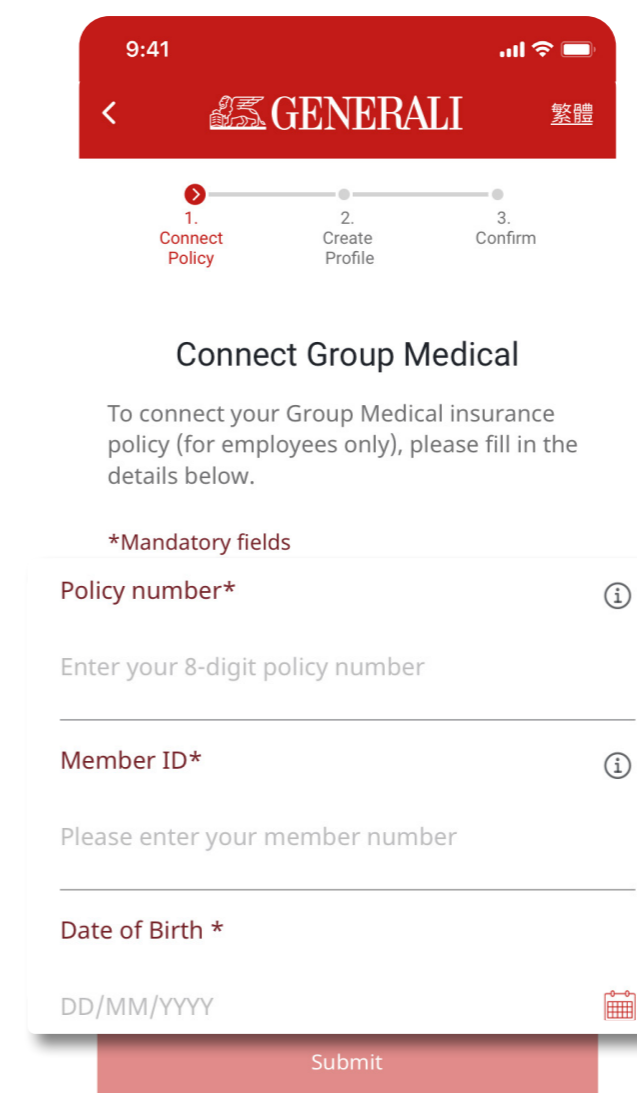
01 Tap on Sign up.



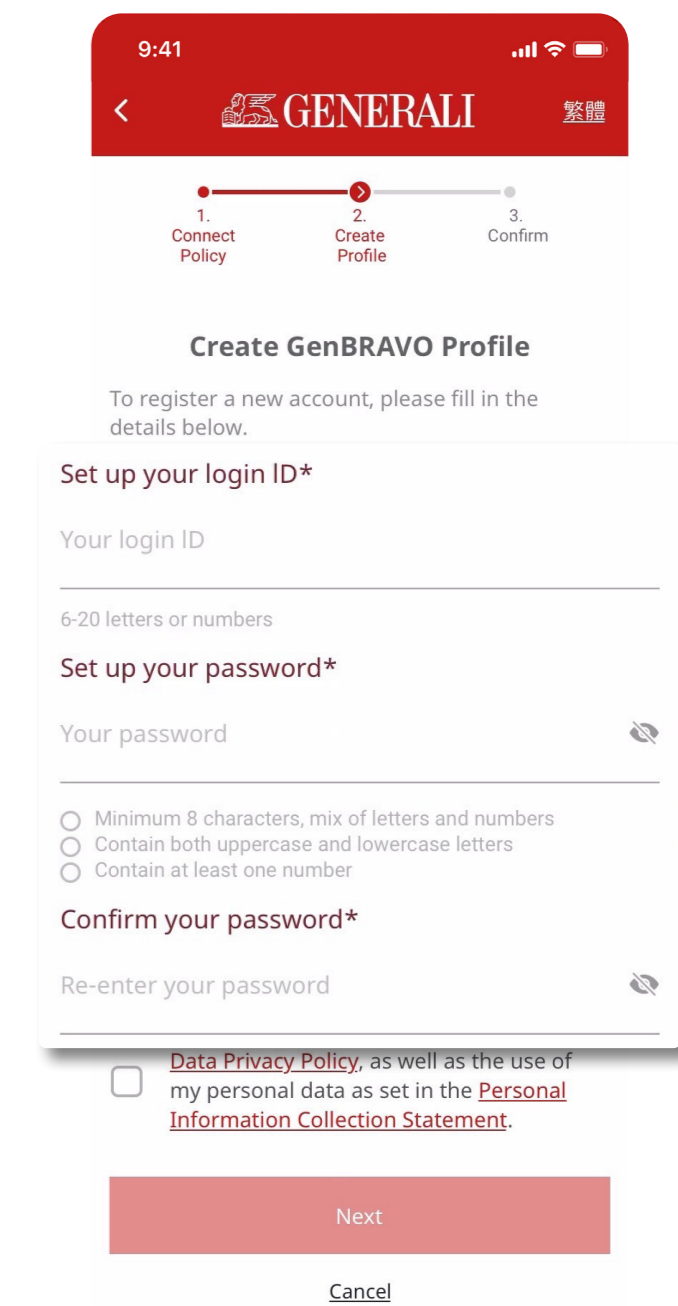
02 Select Group Medical to connect your group medical policy.



03 Enter your personal information and Submit.



04 Create your GenBRAVO login ID and password.



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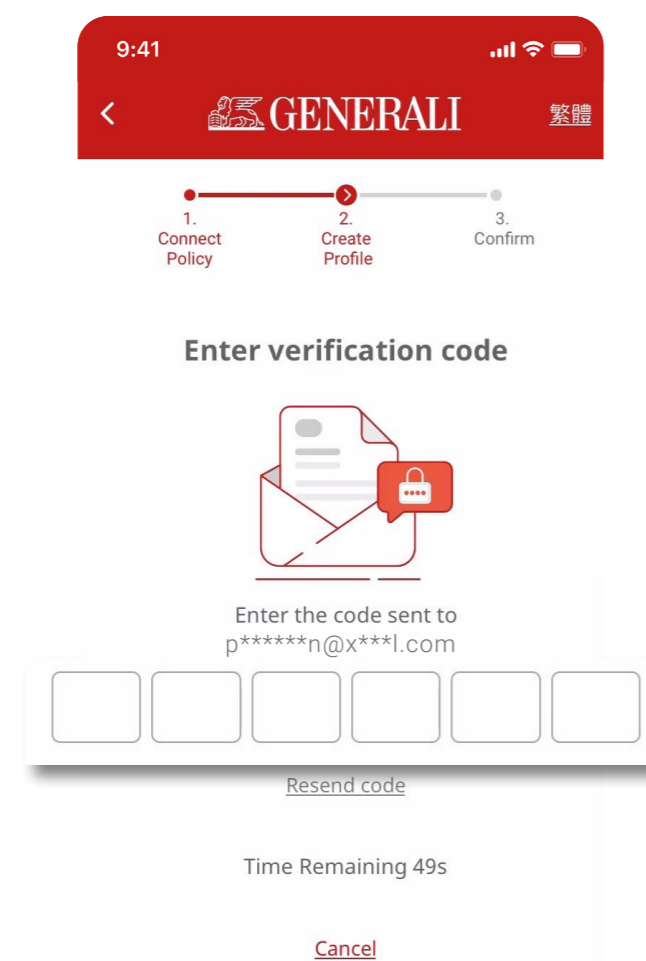
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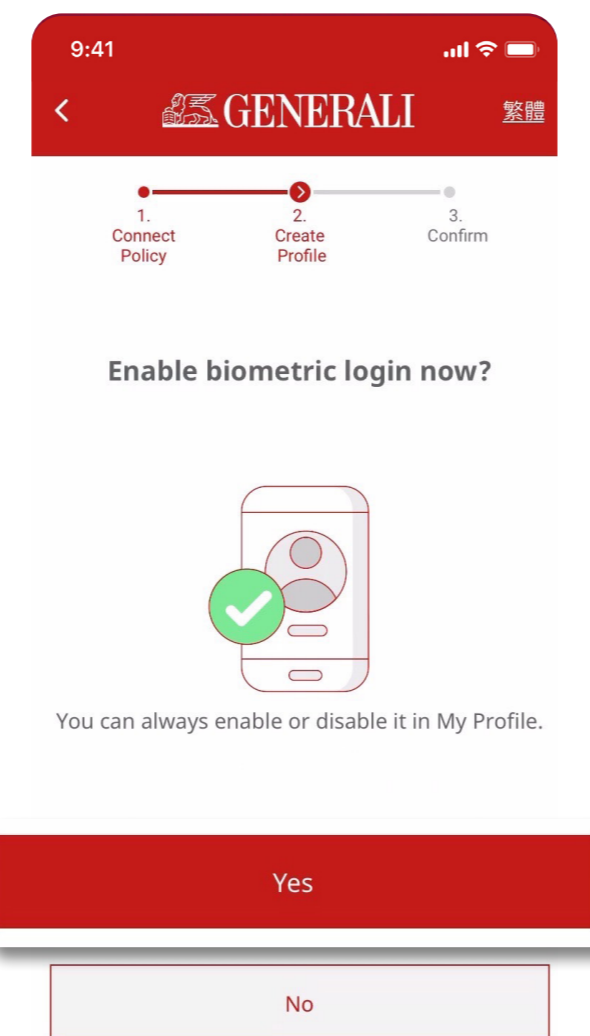
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Other

05 Enter the verification code sent to your registered email or mobile number.

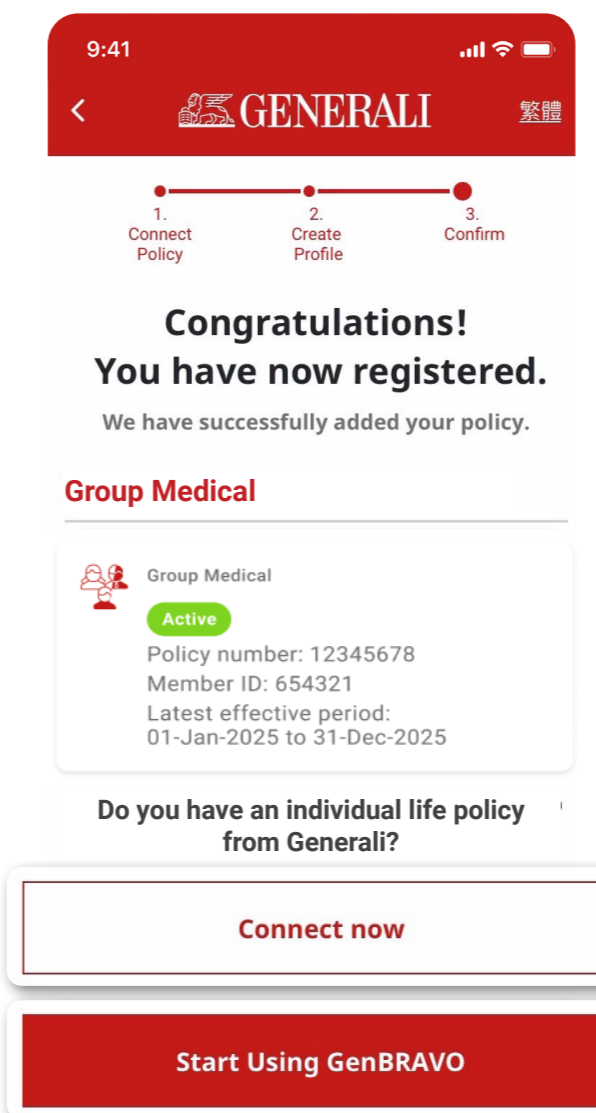


06 Enable biometric for easy login.



07 Registration complete.

Tap 'Connect Now' if you have Generali Life insurance policy. Alternatively tap 'Start Using GenBRAVO'.



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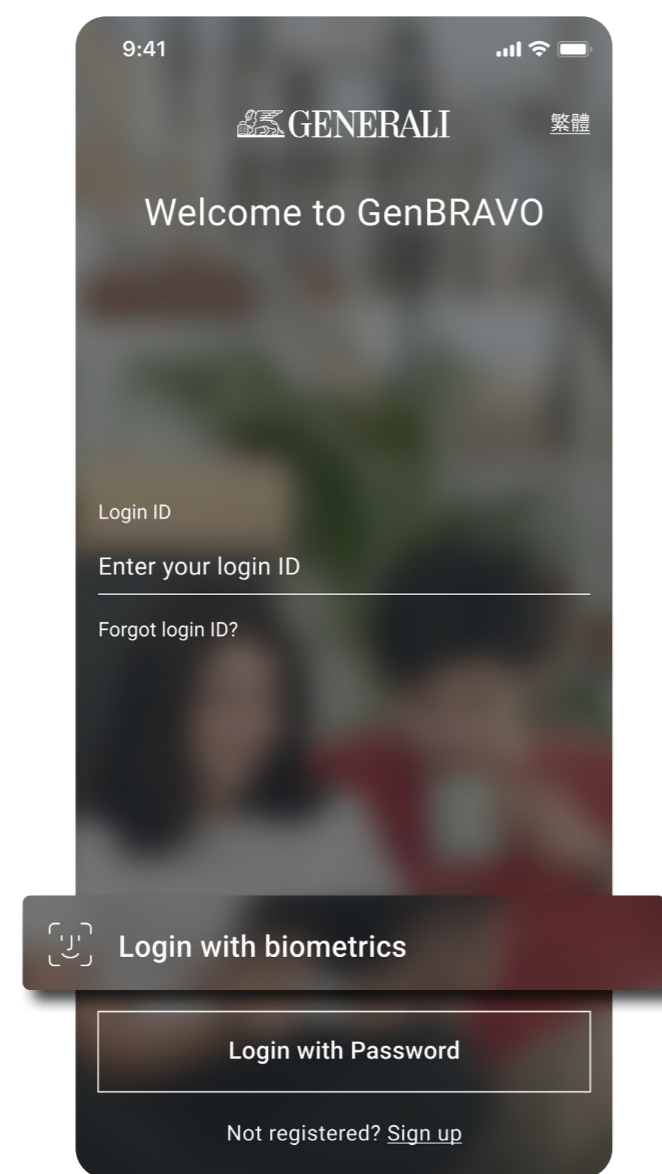
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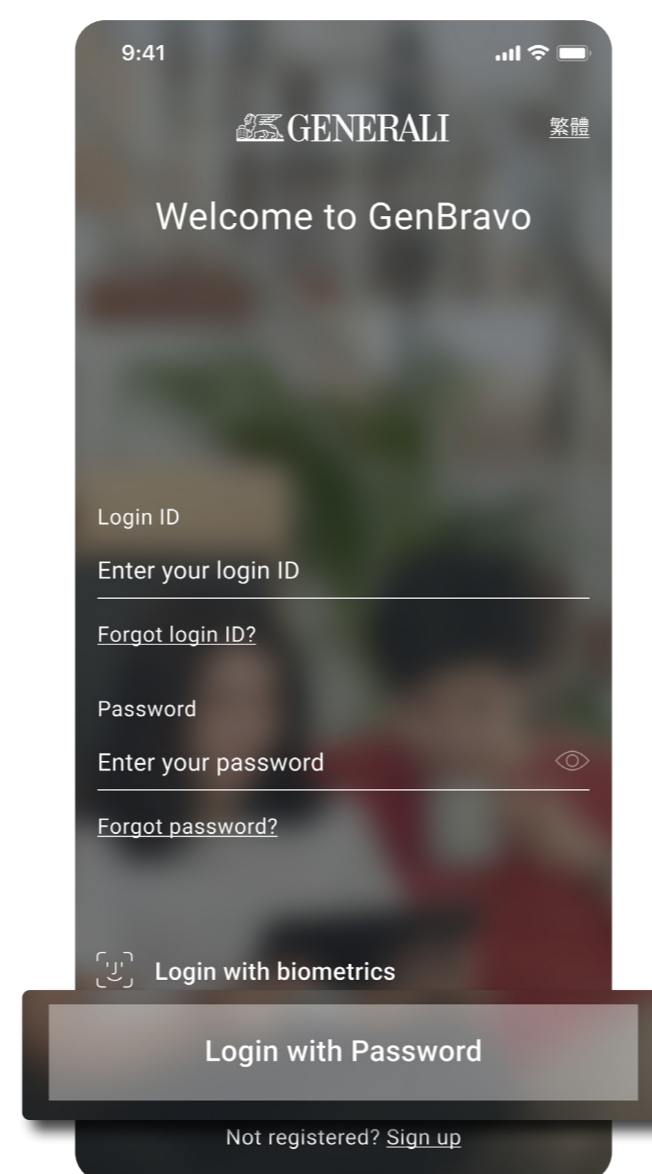
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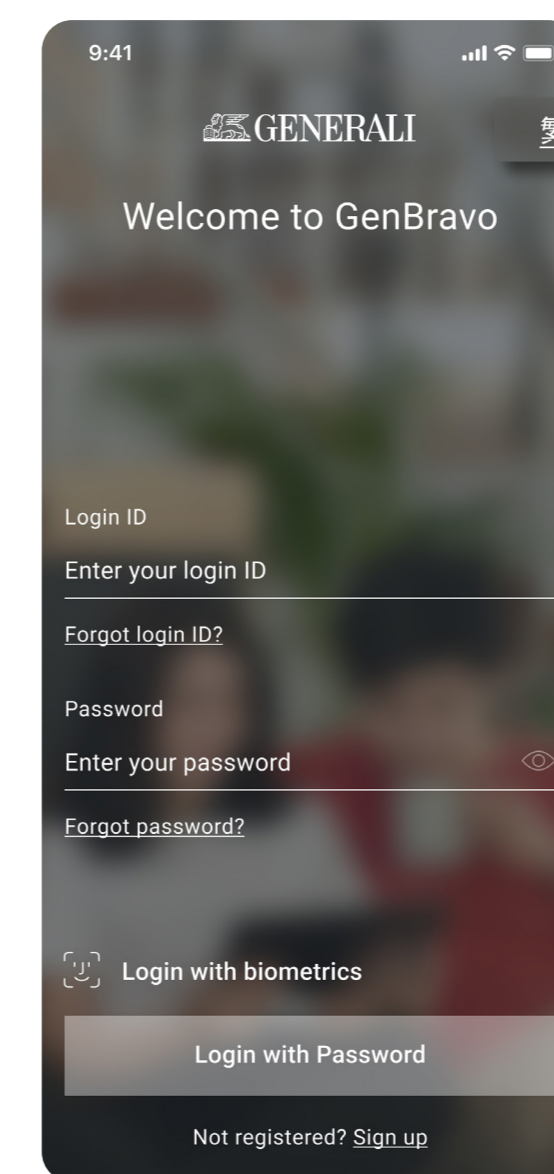
01 You can login to GenBRAVO with your login ID or biometrics, if you have set up during registration.



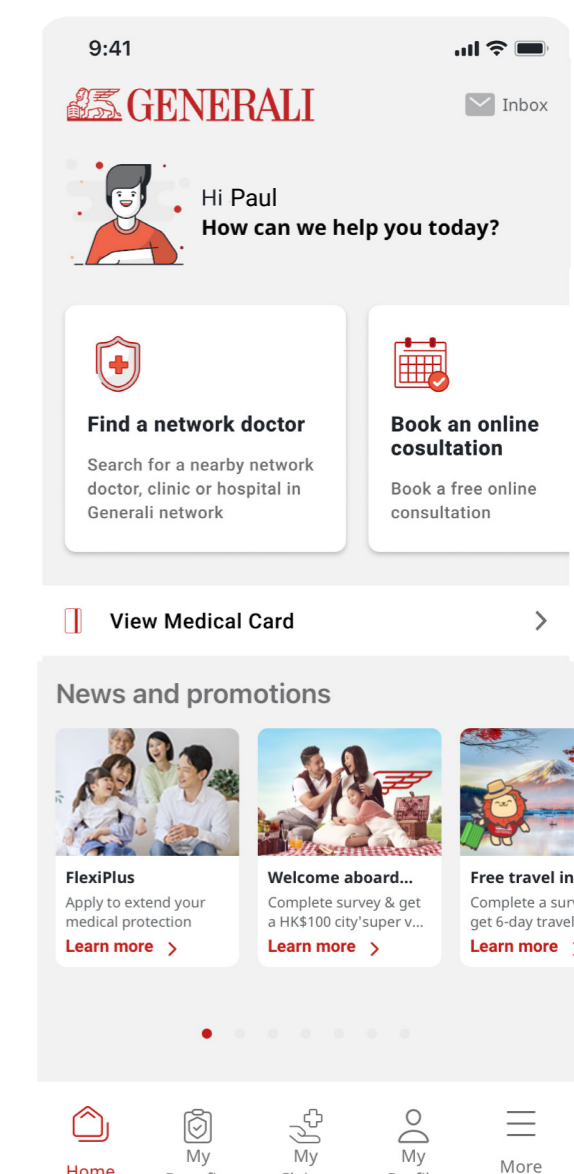
02 You can also log in with password by selecting 'Login with Password'.



03 You can select your preferred language for the app by tapping the language option at the top right corner of the screen.



04 The homepage will be shown after successful login.



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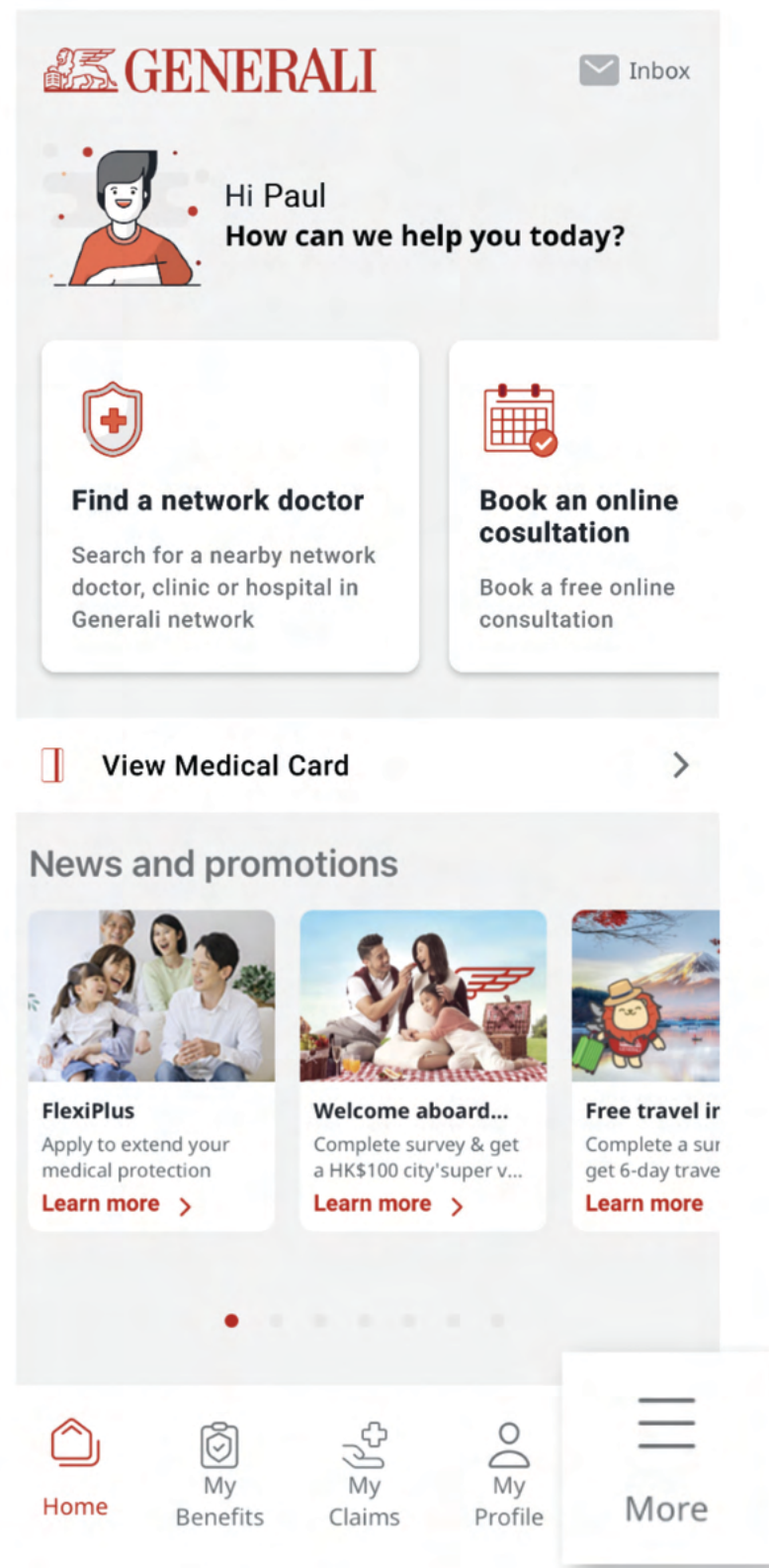
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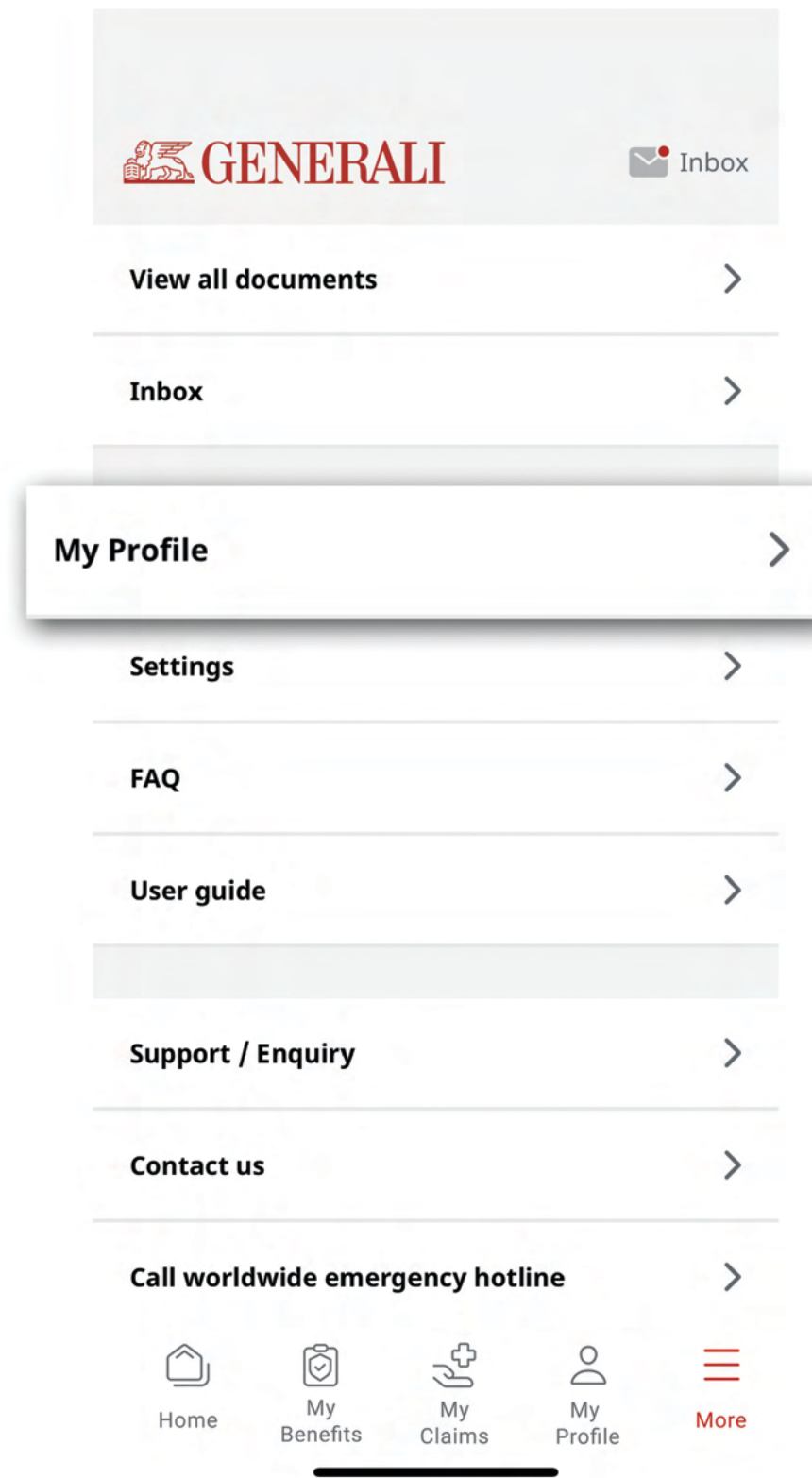
View & use medical card

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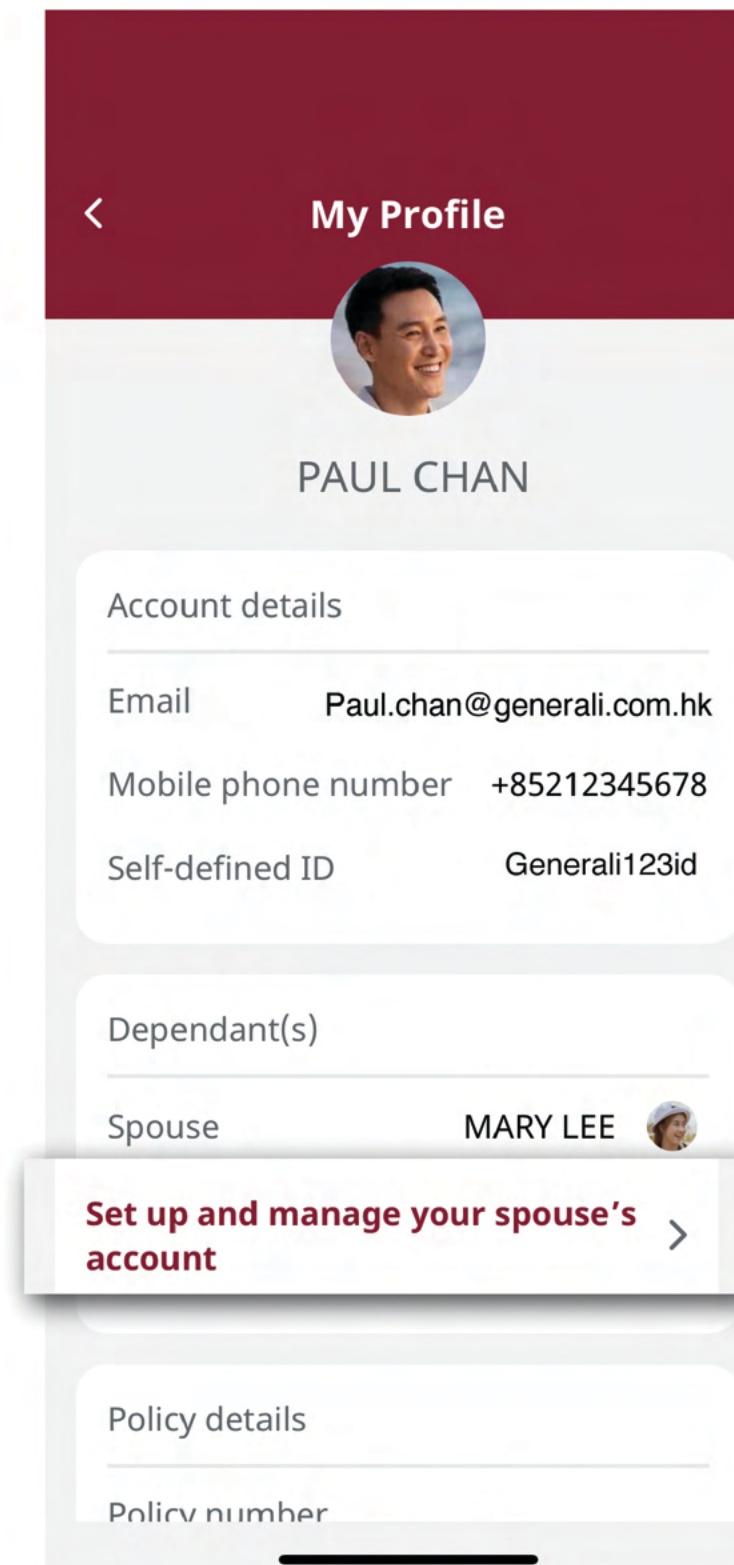
01 Tap "More" in the bottom menu



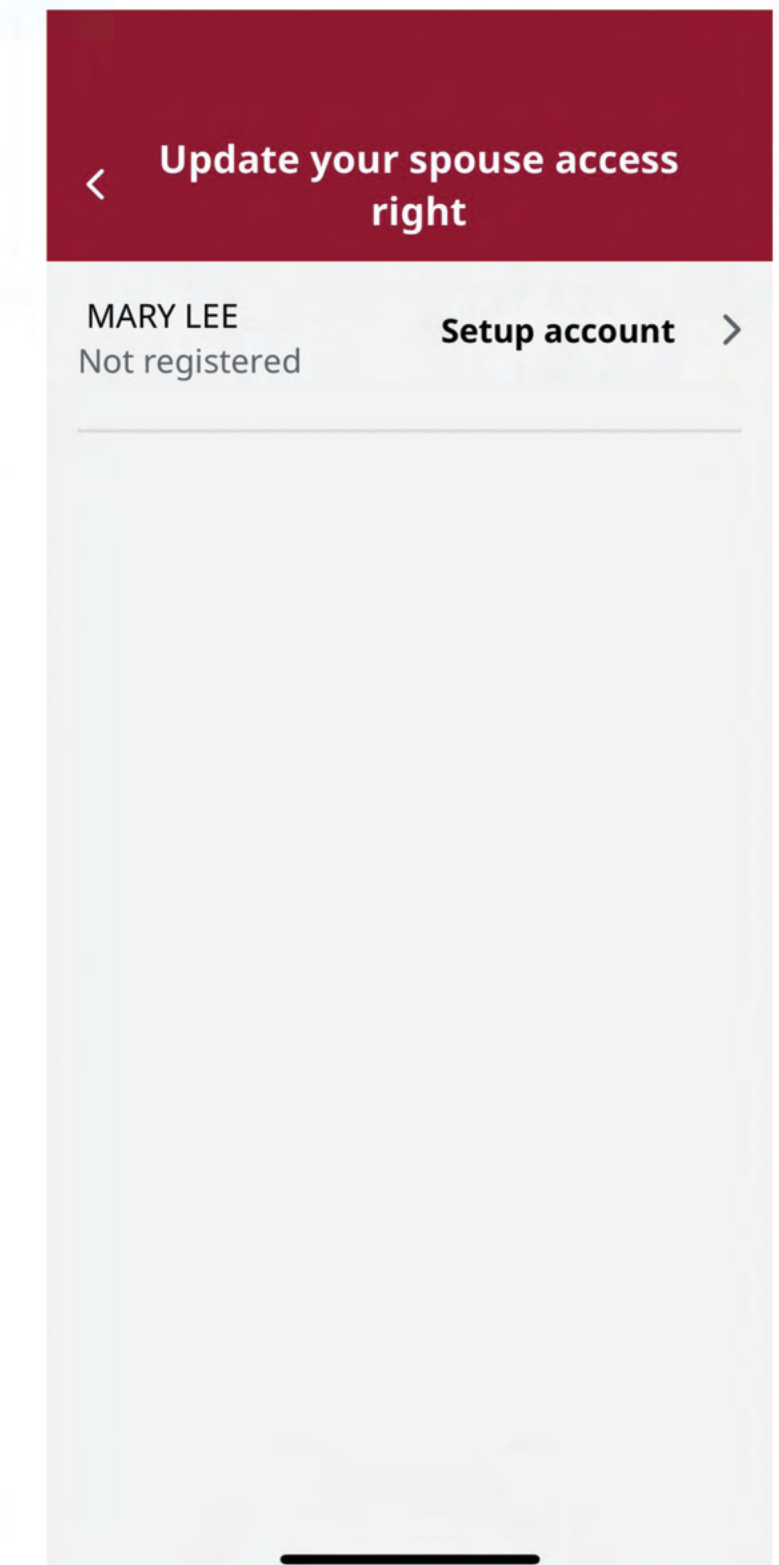
02 Tap "My Profile"



03 Tap "Set up and manage your spouse's account"



04 Tap "Setup Account"



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05 Enter the information required and choose the appropriate access permissions. Tap the checkbox to accept the declaration, then tap "Submit"

Update your spouse access right

Enter your spouse's email address to receive a link to start the registration.

Email

Spouse's date of birth

Submit and view claims

All family members

Spouse & child

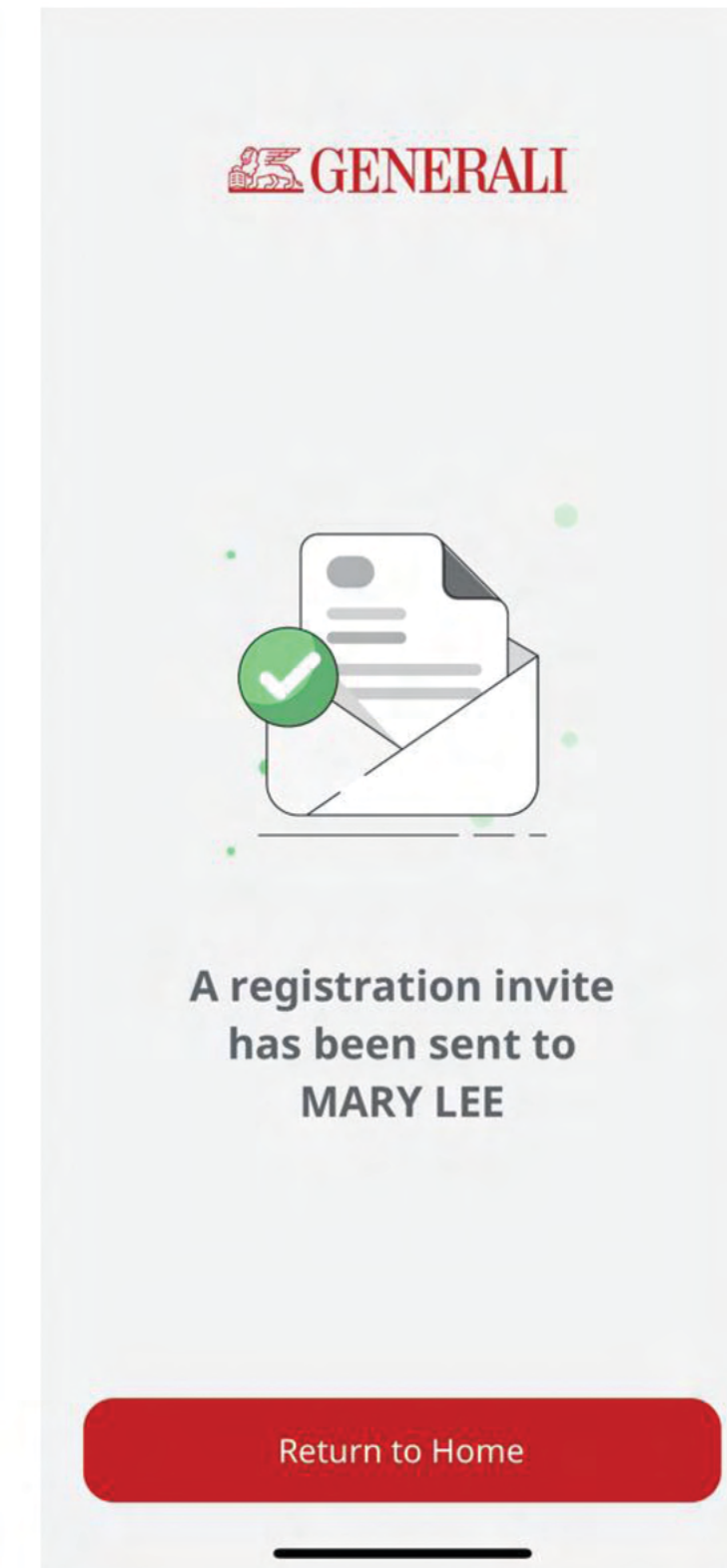
View and Pay Shortfall

All family members

I confirm that my spouse has consented to the collection and use of his/her personal data by Assicurazioni

Submit

06 A registration invitation will be sent to your spouse's email address



This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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