

Generali's Employee Benefits Programme

GenBRAVO

User Guide

(App version)



Retrieve your self-defined ID

Reset your password

Submit claims

Check benefits & coverage

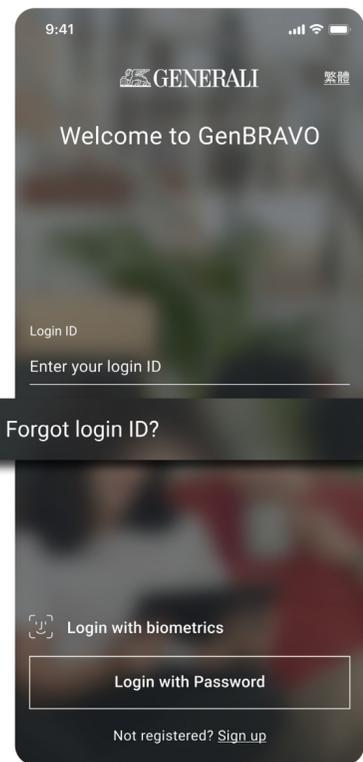
Book an online doctor consultation

Search for a network doctor

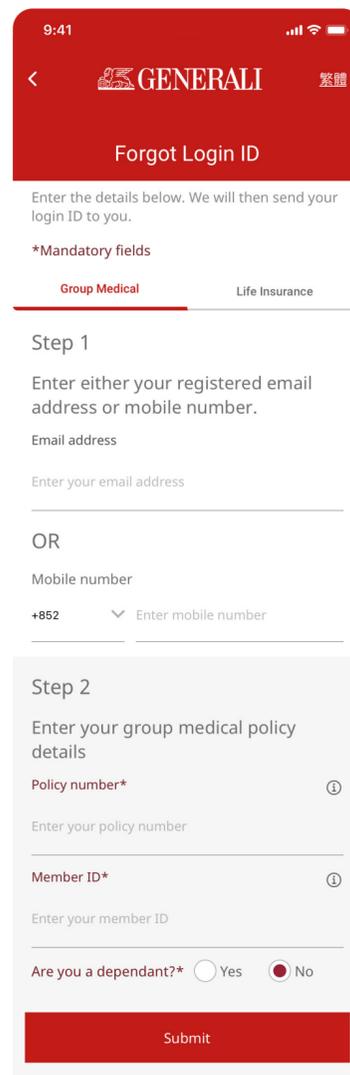
View & use medical card

Other

01 Tap 'Forgot login ID' to retrieve your login ID.



02 Enter your personal details and tap 'Submit' to proceed.



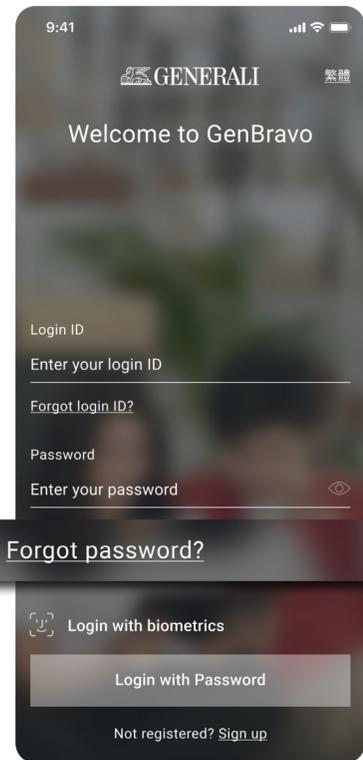
03 A notification of your login ID will be sent to your registered email or mobile number.



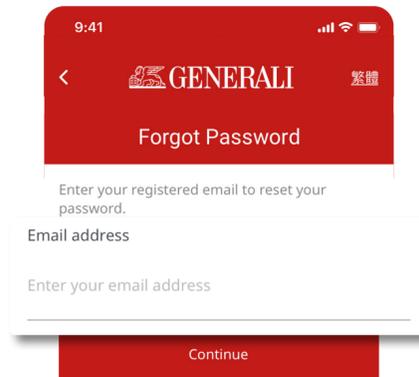
We have sent your login ID to your email - p*****n@x***l.com

[Back to login](#)

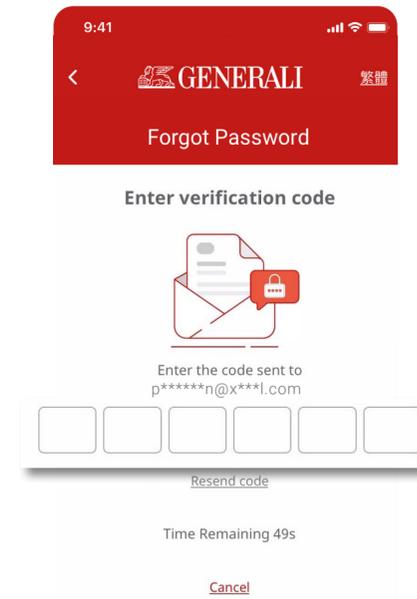
01 Tap 'Forgot password' to reset your password.



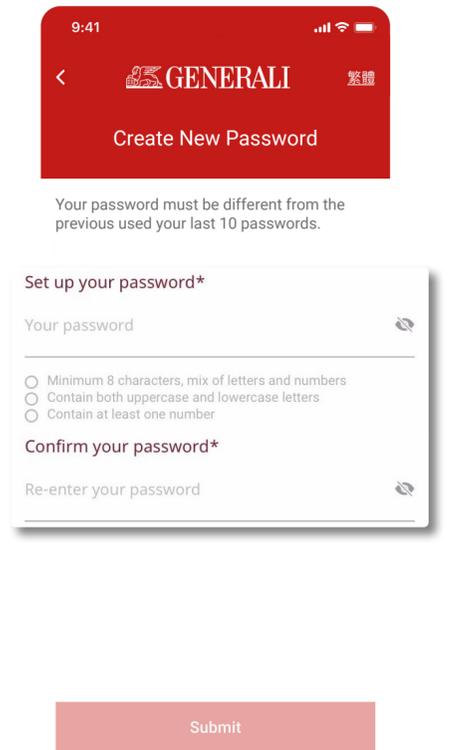
02 Enter your registered email or mobile number and tap 'Continue' to proceed.



03 Enter the verification code sent to your registered email or mobile number.



04 Enter your new password twice and tap 'Submit' to reset.



This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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